

# Electronic Funds Transfer

Convenient method – Automatically paid



You can pay your Colorado Springs Utilities bill automatically from your bank account. No more check writing. It's easy and convenient. We call it our Electronic Funds Transfer program. All you have to do is complete and return the bottom portion of this page.

## WHAT IS ELECTRONIC FUNDS TRANSFER?

Electronic Funds Transfer (EFT) is a program which allows your utilities bill to be automatically paid from your bank account. When you sign up for the program, your utilities bill will be paid on the date it is due.

## WHAT ARE THE BENEFITS OF EFT?

Automated payment plans are growing at an ever increasing rate. They offer consumers a convenient method of making time-sensitive payments without the necessity of writing a check. Even if you are away, your utilities bill will be automatically paid.

## WILL I STILL RECEIVE A UTILITIES BILL?

Yes. You will still receive an itemized utilities bill indicating the EFT withdrawal amount.

## HOW SAFE AND RELIABLE IS IT?

EFT is a safe, reliable way to pay your utilities bill. When you authorize EFT, you are giving permission to Colorado Springs Utilities to withdraw the amount of each utilities bill from the bank account you designate. The withdrawals are done by your financial institution. Your monthly bank statement will inform you of the withdrawal each month.

## CAN I REMAIN ON BUDGET BILLING AND RETAIN EFT? (RESIDENTIAL CUSTOMERS ONLY)

Yes. In fact, Budget Billing is recommended while on EFT because there will be a fixed amount withdrawn each month.

## WHAT IF MY BANKING INFORMATION SHOULD CHANGE?

Please notify Colorado Springs Utilities in writing of a change in banking information, including the date the change is effective. A voided check or deposit slip is required to activate your new account.

## WHAT IF I SHOULD HAVE ANY OTHER QUESTIONS?

For any other questions regarding EFT, please contact Customer Service at 448-4800.



448-4800  
WWW.CSU.ORG

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Cut on the dashed line and send completed form to address below.

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## PAYMENT AUTHORIZATION

I authorize Colorado Springs Utilities to instruct my financial institution to make my utilities payments from the account listed below. If at any time I decide to discontinue this automated payment plan, I will notify Colorado Springs Utilities.

Customer name, as shown on utilities bill: \_\_\_\_\_

Springs Utilities account number: \_\_\_\_\_ Daytime phone: \_\_\_\_\_

Service address: \_\_\_\_\_ Zip: \_\_\_\_\_

Mailing address, (if different): \_\_\_\_\_ Zip: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

### BANKING INFORMATION

Financial institution: \_\_\_\_\_ Bank account number: \_\_\_\_\_

Withdraw from:  Checking (Please enclose a voided check. This is a requirement for withdrawal from a checking account.)

Savings (Please enclose a deposit slip. This is a requirement for withdrawal from a savings account.)

Would you like information on Budget Billing?  Yes  No

Mail completed form to: Credit Operations MC 1015, Colorado Springs Utilities, P.O. Box 1103, Colorado Springs, CO 80901-9838

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