

Electronic Funds Transfer

A free and convenient way to pay your bill



Colorado Springs Utilities
It's how we're all connected

Stop wasting your time and money writing checks and start paying your Colorado Springs Utilities bill automatically from your bank account. Sign up for our free and convenient Electronic Funds Transfer (EFT) program by completing the bottom portion of this page and returning it to us. It's that easy.

What is Electronic Funds Transfer?

EFT is a program that automatically pays your utilities bill directly from your bank account. When you sign up for EFT, your bill is paid on the date it is due.

What are the benefits?

- EFT saves you money on checks, postage and gas.
- EFT saves you time from writing a check each month.
- EFT is automatic. Out of town? No worries, your utilities bill is covered.
- EFT is safer than writing checks.

Will I still receive a utilities bill?

Yes. You still receive an itemized utilities bill indicating the EFT withdrawal amount. Your bank statement will show the amount withdrawn each month as well.

Can I remain on Budget Billing (residential customers only)?

Yes. Budget Billing is recommended while on EFT because, with the two together, you have a fixed amount that's automatically withdrawn each month.

What if my banking information changes?

Please notify us in writing of a change in banking information, including the date required to activate your new account.

What if I have other questions?

For any other questions regarding EFT, please contact us at 448-4800.

LEARN MORE: Call 448-4800
or visit us online at www.csu.org

Electronic Funds Transfer Sign-up Form

Please provide the following:

- _____ A copy of your **Colorado Springs Utilities bill**
or
_____ Your Springs Utilities **account number & service address**

Would you like information about Budget Billing? Yes No

Withdraw from:

- _____ Checking – **voided check** required
or
_____ Savings – **deposit slip** required

I authorize Colorado Springs Utilities to instruct my financial institution to make my utilities payments from the account listed above. If at any time I decide to discontinue this automated payment plan, I will notify Colorado Springs Utilities.

X _____ Date _____
Please sign your name as it appears on your Colorado Springs Utilities bill.

Mail to: **Colorado Springs Utilities – EFT Program**; P.O. Box 1103, MC 1012; Colorado Springs, CO 80947; *or*
Fax to: **719-668-8154**