

Firm Natural Gas Sales Service Options

In addition to the standard firm sales service option (G1C) the following are other firm natural gas service options available to business customers:

- **Seasonal Gas (G1S)**
Our Seasonal Natural Gas price option features a lower summer rate (May-October) and higher winter rate (November-April) than our standard commercial service. This service option is designed to benefit customers who consume more natural gas in the summer or who have a load that is not weather driven. This rate is available to customers whose average daily usage is greater than 10 CCF in any of the last 12 billing periods and consume thirty percent (30%) or more of their billing periods Ccf during the Summer period (May through October)
- **Monthly Index Option (G8M)**
Pricing is tied to a gas market index; does not include GCA costs. This rate is available to customers whose average daily usage is greater than 10 CCF in any of the last 12 billing periods.

Interruptible Gas Sales Service Options (G2I, G3M)

Business customers who have the capability to interrupt their natural gas service may qualify for one of our Interruptible Natural Gas service options. In exchange for the ability to interrupt service, we provide customers a lower price. The program is designed to increase the reliability of gas supply to our community while managing our overall costs to provide gas service. The rate is available for natural gas customers willing to assume the risk of having their normally-priced gas supply interrupted during periods of high demand and/or low supply. Participating customers incur a substantial overrun charge if they use Springs Utilities' natural gas during a declared interruptible event.

Under what conditions is an interruptible event called, and how often does the event typically occur?

Typically, events are called during extremely cold weather, as gas consumption is highest during these times. Other factors, such as supply disruptions or a transmission pipeline disruption may warrant an interruptible event. Most events last from a minimum of two hours up to three days. In extreme conditions, events can last longer than three days.

Firm Gas Transportation Service Option (G4T)

In addition to the available firm and interruptible sales service options, a firm gas transportation service option is available for business customers who have the desire, expertise and resources to make their own contractual arrangements to purchase natural gas to cover some or all their business requirements and to make their own contractual arrangements to have that natural gas transported from the supply source to their business location. Business customers can sign contracts and begin G4T gas transportation service at any time during the year. Contracts are for a term of not less than 12 months.