

## Colorado Springs Utilities Automated Metering Opt-Out Agreement

The Automated Meter Reading Opt-Out Program ("Program") is available for Colorado Springs Utilities' (Springs Utilities) residential customers. This program allows for the removal of radio frequency (RF) emitting equipment used for purposes of collecting a meter read at a premise and replacement with non-automated equipment.

Participation in the Program requires the following:

An initial \$109 setup charge.

Customer is responsible for providing their meter reads to Springs Utilities for each of the first two months of each calendar quarter (e.g., January/February, April/May, etc.). Springs Utilities will manually read the meters in the last month of each quarter.

Customer will incur a \$20 meter read charge for the month when Springs Utilities manually reads the meters.

To elect participation in the Program, please complete all fields in the form below. Upon submission of this Agreement, Customer agrees to the terms and conditions of the agreement and Springs Utilities' tariffs and rules and regulations, as amended from time to time. Please complete this form for each residence electing to participate in the Program.

### **Customer and Meter Information**

*\* indicates required field*

Customer Name (Primary Account Owner):\* \_\_\_\_\_

Service Address:\* \_\_\_\_\_ City:\* \_\_\_\_\_

State:\* \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Phone: \* \_\_\_\_\_ Email: \_\_\_\_\_

Colorado Springs Utilities Account Number: \* \_\_\_\_\_

**Are there any meter access issues that we need to be aware of at the service address?**

If Yes, please describe: \_\_\_\_\_

\_\_\_\_\_  
*(Please indicate if locked gate, dog, etc.)*

### **Terms and Conditions**

I agree that I am a customer of record at the customer account number entered above. Further, I am indicating that I want to opt-out of Colorado Springs Utilities' Automated Meter Reading program and am subject to the requirement to provide monthly meter reads to Springs Utilities, except for the month Springs Utilities reads the meters, an initial setup fee and a meter read charge, which will be added to one monthly bill per quarter. By opting out, I understand that all automated metering-enabled services, including, but not limited to; demand response, net metering, special rate programs, among others, will no longer be available to me, and I thus agree to forfeit these services and benefits. I agree that this Agreement is subject to and incorporates the rules, regulations, and rate schedules for utilities service on file with Colorado Springs Utilities, as amended from time to time. Except as expressly provided herein, the terms and conditions of existing Contract(s) for utilities service and other Agreement(s), if any, between Colorado Springs Utilities and Customer shall remain in full force and effect. This Agreement will remain in effect until terminated by either party. Furthermore, I agree to adhere to requirements of the Program, including but not limited to,

allowing access to obtain meter reads at my property and timely payment. Failure to adhere to these terms and conditions will result in removal from the Program and the installation of standard automated metering equipment, at customer's expense, at the premise.

**Account Owner Acknowledgement**

**Account Owner:** \_\_\_\_\_ **Date:** \_\_\_\_\_

You may submit this completed form to Colorado Springs Utilities at 111 S. Cascade Ave. Colorado Springs, CO 80903, Attention Customer Service Department, or email a copy to us at [Products@csu.org](mailto:Products@csu.org), fax the form to us at (719) 668-7176, or drop off the form at our Customer Service Center located at the corner of Colorado Ave. and Cascade Ave. If you choose to fax or email your application to Colorado Springs Utilities, you willingly accept all risks related to the interception, misaddressed, mis-delivered, or otherwise unsecured transmissions. For more information about this program please contact us at (719) 448-4801.