Recently, we signed a Memorandum of Understanding (MOU) to continue our partnership with the U.S. Forest Service and the Colorado State Forest Service to fund critical forest management and wildfire risk mitigation projects in areas that surround our watersheds.

The agreement includes a $7 million commitment from Springs Utilities and matching dollars from our partners over the next five years to fund forest restoration projects on more than 11,000 acres and 75 miles within areas near our high-mountain drinking water supplies.

For customers, this agreement represents a commitment to protect our community’s drinking water, recreational amenities and surrounding forests from the ever-growing threat of wildfires.

The MOU upholds our longstanding partnerships and helps us prioritize our collective efforts to protect important watersheds across the Pike – San Isabel and White River National Forests.

To learn more about this partnership, go to csu.org.
Smart meter vendor contract signed

Recently, we signed a contract with Landis + Gyr to update our end-of-life Automated Meter Reading (AMR) system with an enhanced Advanced Metering Infrastructure (AMI) system.

As part of the agreement, Landis + Gyr will connect more than 590,000 new electric, natural gas and water meters to an integrated network management and data collection system.

This investment is laying a foundation for enhanced features that will allow us to better serve our customers in the future by adapting to changing consumer preferences.

Smart grid technologies are made possible by two-way communication, control systems and computer processing. This is a multi-year project with new meter installs beginning in August 2020 and project completion targeted for 2023.

Keep your account information up to date

Creating an online account is a great way to access the online features we offer, including water use and billing notifications.

Even if you don’t sign up for any of our convenient alerts, it’s important to keep your account information up to date in the event of an emergency. As we’ve seen this year, weather events can severely impact service. Accurate information helps us contact you as needed.

Visit csu.org to update your information or create an account and get access to billing and payment options, account history, use statistics and more.

Smart house demonstrates the home of the future

We partnered with Classic Homes to introduce the 2019 Colorado Springs Parade of Home’s smartest home yet. The 4,500-square foot home in Flying Horse Ranch combines smart home technology with solar power and a battery storage system.

Features of the home include: motion-sensing switches, water heater smart control, leak sensor technology, smart thermostat, electric vehicle plug and smart irrigation controller.

The project was initiated to help us learn how smart technology may impact future energy operations. Visit csu.org to learn more about how you can incorporate some of these resources in your home.

FAST FACT

Cold items keep each other cold in a fully-stocked fridge. Save energy by adjusting your fridge thermostat to 38 degrees and freezer to 5 degrees.