What is an Excess Flow Valve?
The valve is a safety device that can automatically close and restrict natural gas flow if the service line or meter is damaged from construction, digging or vehicle impact. The best way to prevent natural gas line damage is to contact 811 before you dig.

What does the valve do?
The valve restricts natural gas flow which reduces the possibility of a natural gas fire, explosion, personal injury or property damage. In some instances, valves cannot be installed because of high gas flow, low pressure or other factors. Also, the valve will not protect against leaks inside a home or business, such as a household appliance malfunction or damage from earthquakes and flooding.

Where is the valve installed?
The valve is installed on your natural gas service line. This line runs underground from the main line to your meter.

How much does the valve cost and who is responsible for payment?
You are responsible for the cost of installation which may range from $500 to $1,000 depending on the difficulty of the installation. If you decide to have a valve installed, we will coordinate with you to give you an estimate and schedule a convenient date and time. Any disturbance to existing landscaping during the installation will be restored as close to the original condition as possible.

Will installation interrupt my natural gas service?
Your natural gas service will be temporarily interrupted during installation for a minimal amount of time and we will need access to your property (inside and outside). Please allow a clear path and safe working area, and plan to be home during installation.

If you have questions, need additional information or would like to request an Excess Flow Valve, please call 448-4800.