

GREEN POWER FAQ

As a community-owned utility, we are dedicated to providing renewable energy options. We are offering all our customers an opportunity to help support the market for renewable energy with our Green Power program beginning Jan. 1, 2020.

What is Green Power?

Green Power is a voluntary program that allows customers to designate a portion, or all, of their monthly electric use to be generated by solar energy.

How does the program work?

Residential customers will be able to subscribe in 10% increments, beginning at 30% and going up to 100%. Commercial, industrial and special contract customers can subscribe in 10% increments, from 10% to 100%.

How much will it cost?

A typical residential customer with 100% Green Power will see an increase of about \$8 per month. The charge for participating in the Green Power program will appear as a line item on your regular utilities bill.

We directly pass our cost for the renewable energy to the customer. If you subscribe to less than 100% Green Power, you'll pay the normal electric rates for the unsubscribed portion. There are no enrollment fees or other charges.

How do I enroll?

(After Jan. 1) Call 448-4800 and ask to receive "Green Power." Enrollment takes just a few minutes, and Green Power will start on your next billing cycle. Large commercial and industrial customers should contact their account manager.

Can I pause it? How do I cancel?

Call 448-4800. Large commercial and industrial customers may cancel per the terms of their contract agreement.



I don't have electric service with Colorado Springs Utilities, can I still enroll?

This program is only available to Colorado Springs Utilities electric customers.

What are the benefits of Green Power?

Your participation helps support the development of renewable energy sources, which helps us reduce our reliance on fossil-fueled power. By using Green Power, you can reduce your home or businesses' carbon footprint.

Will my rates change over time?

Yes. The Green Power rate is based on the cost of service to provide energy from renewable resources.

What solar sources will be used?

The initial sources of energy for Green Power are the Grazing Yak and Palmer Solar Arrays. Energy from the Pike Solar Array will also be incorporated into the program when the project is complete.

What length of agreement/contract is required?

For most customers, no contract is required. For customers needing more than 15,000 kilowatt hours or more per month, a 12-month contract is required.