Please read all required qualifications and program rules for your specific rebate request prior to completing the rebate application.

- Qualifying purchase must be new. Products that are used, rebuilt, rented, leased, exchanged, won as a prize, get one free offer, or purchased at auction or online auction are not eligible.
- Purchases and installations that occur through the Energy Resource Center or other assistance programs do not qualify.
- Qualifying equipment must be purchased & installed between January 1st – December 31st of current calendar year.
- Rebate application must be postmarked no later than January 31st of the following year to qualify for a rebate.
- Installation address must have Springs Utilities service associated to the rebate type. Example: irrigation rebates require water service; gas water heater requires gas service, etc.
- Qualifying purchases do not guarantee approval of a rebate. Rebates are offered on a first come, first serve basis and are subject to availability of funds.
- Paid purchase receipts must clearly identify the approved equipment and include date of purchase, purchase price, make/model, and quantity purchased. Rebate application(s) must be complete and include a copy of the purchase receipt(s).
- Springs Utilities is not responsible for lost, late, damaged, illegible, misdirected or postage-due applications.
- Rebates are issued as a credit to the Springs Utilities service account and may take up to eight (8) weeks to process.
- Landlords who participate in the rebate program for their rental property(ies) and who do not have an active account with Springs Utilities must complete and submit an IRS form W-9 with all other required documentation.
- Springs Utilities reserves the right to verify compliance with these terms, including but not limited to a physical site review. If review deems qualifying equipment was not installed, Springs Utilities reserves the right to remove the non-complying participant from the program and the amount rebated will be charged back to the utility account.
- All terms, conditions and rules of the program are subject to change.

Additional rules for individual rebates:

**Electric Dryer**

- This rebate is for retrofit applications only and does not apply to new construction.
- One (1) rebate available per service address every three years.
- The dryer must be ENERGY STAR certified.
- You must be a Springs Utilities electric customer.

**Refrigerator/Freezer Recycle**

- Two (2) rebates available per service address.
- You must be a Springs Utilities electric customer.

**LIABILITY WAIVER**

- BY PARTICIPATING IN THE COLORADO SPRINGS UTILITES APPLIANCE RECYCLING PROGRAM, ADMINISTERED BY COLORADO SPRINGS UTILITES AND ARE RECEIVING SERVICES AND BENEFITS FROM ARCA RECYCLING, INC. AND COLORADO SPRINGS UTILITES AND ARE AGREEING TO THE TERMS AND CONDITIONS CONTAINED HEREIN ARCA Recycling, Inc. (“ARCA”) has been hired by Colorado Springs Utilities (“Springs Utilities”) to provide Appliance Recycling Services (the “Services”), funded through Springs Utilities.
- The Services may include: removal of an old appliance from the customer premises or other designated location; processing and recycling old appliances in accordance with applicable regulations.
- FOR THE AVOIDANCE OF DOUBT, ARCA AND SPRINGS UTILITIES DO NOT PROVIDE ANY GUARANTEE OR WARRANTY WITH RESPECT TO THE SERVICES, INCLUDING, WITHOUT LIMITATION, ANY GUARANTEE OR WARRANTY THAT THE SERVICES WILL RESULT IN ENERGY SAVINGS.
- YOU AGREE THAT ARCA AND SPRINGS UTILITIES DO NOT CONTROL OR DIRECT THE WORK OF CONTRACTORS PARTICIPATING IN THE SERVICES.
- In consideration of participating in the Services you hereby RELEASE, WAIVE, DISCHARGE AND COVENANT NOT TO SUE Springs Utilities, ARCA, and their respective officers, agents, servants, or employees (hereinafter referred to as RELEASEES) from any and all liability, claims, demands, actions and causes of action whatsoever arising out of or related to any loss, damage or injury, including death, that may be sustained by you, or any of the property belonging to you, WHETHER CAUSED BY THE NEGLIGENCE OF THE RELEASEES, or otherwise, in any way arising from such participation.
- You further hereby AGREE TO INDEMNIFY AND HOLD HARMLESS THE RELEASEES from any loss, liability, damage or costs, including court costs and attorney fees, that they may incur due to your participation in the Services, WHETHER CAUSED BY THE NEGLIGENCE OF THE RELEASEES or otherwise.
- Any statutory remedies which are inconsistent with these terms and conditions are waived.
- You acknowledge that neither ARCA nor Springs Utilities are responsible for the calculation, collection, or distribution of any tax credits, tax deductions, or third-party rebates that you may be eligible to receive for energy efficiency measures, and that neither ARCA nor Springs Utilities can or have given any advice regarding Federal or state tax consequences.
2020 Residential efficiency rebates qualifications and program rules
for purchases made between Jan. 1, 2020 - Dec. 31, 2020

Smart Thermostat

- This rebate is for retrofit applications only and does not apply to new construction. (Home builders can apply through the business rebate application)
- Two (2) rebates available per service address every three years.
- The thermostat must be ENERGY STAR certified.
- You must be a Springs Utilities electric and/or gas customer.

Natural Gas Furnace; Natural Gas Water Heater

- This rebate is for retrofit applications only and does not apply to new construction.
- Work must be performed by a Colorado Contractor. Do-it-yourself work does not qualify.
- The appliances must be ENERGY STAR certified.
- You must be a Springs Utilities gas customer.
- Beginning April 1, 2019, you must provide a Pikes Peak Regional Building Department permit number and pass inspection to qualify for the rebate.

Insulation

- This rebate is for retrofit applications only and does not apply to new construction.
- Work must be performed by a Colorado Contractor. Do-it-yourself work does not qualify.
- This rebate applies to living quarters only, no garages.
- R-value is the capacity of an insulating material to resist heat flow. The higher the R-value, the greater the insulating power.
- Bypasses are hidden air passageways that lead from the heated space into the attic. Because warm air rises, it continuously moves up the bypasses and escapes into the attic.
  - IMPORTANT: Insulation total must meet the Department of Energy recommendations; this includes attic and exterior wall insulation. Attic insulation must include bypass air sealing to be eligible. Recommended whole home air-sealing should take place prior to insulation installation. Residential customers are defined as residential homeowners, renters and landlords. A residential building is defined as any building used solely as living quarters containing four (4) or fewer dwellings units, three stories or under above grade, that does not have a centralized mechanical system serving multiple units. Rebate amount will equal 40% of total cost up to $200 maximum for attic insulation project and 40% of total cost up to $200 maximum for wall insulation project.
- You must be a Springs Utilities gas customer.

Irrigation Equipment

- Available for retrofit, replacement and new construction.
- Smart irrigation controller must be WaterSense certified.
- Sprinkler heads and nozzles must be from our list of qualifying equipment.
- Any irrigation rain sensor qualifies.
- Customers who pay their water utility bill through a homeowner’s association (HOA) and would like to participate in the rebate program must visit csu.org for special instructions.
- You must be a Springs Utilities water customer.
THREE EASY STEPS TO RECEIVE YOUR REBATE

1) Include a copy of valid* Photo ID for proof of lawful residency. *Please review acceptable forms of identification on our webpage at https://www.csu.org/Pages/resrebates.aspx. MILITARY PERSONNEL - It is strictly prohibited and punishable by fine and/or imprisonment to photocopy Military IDs and Common Access Cards. (Title 18, U.S. Code, Part I, Chapter 33, Section 701) Please bring your military ID to 111 S. Cascade Ave for verification.

2) Include a clear, legible copy of your itemized purchase receipt/invoice showing contractor name, address, phone number, purchase and/or install date, description, manufacturer, model, purchase price and proof of payment and PPRBD passing installation inspection where required.

3) SIGN the affidavit of lawful residency at the bottom of the application and submit completed application form and all required documentation to:

Springs Utilities Efficiency Rebates  
P.O. Box 1103, Mail Code 1339  
Colorado Springs, CO 80947-1339  
OR scan and email all paperwork to: Products@csu.org

Complete applications are required for rebate consideration.

DISCLAIMERS

Springs Utilities does not warrant the security of third party email providers. Email may not be a secure means to send private information, and customers accept any security liabilities while information is in transit. Upon receipt, Springs Utilities will secure all personal information in accordance with internal policies and applicable laws.

WARRANTY DISCLAIMER: Springs Utilities makes no representations or warranties about any make or model of equipment, including any warranties of merchantability, fitness for a purpose or energy efficiency. This rebate program is subject to change and/or discontinuation without notice. Springs Utilities reserve the right to inspect installation premises or request additional information/documentation prior to rebate payment. Springs Utilities is not liable or responsible for any act or omission of any contractor whatsoever.

LIMITATION OF LIABILITY: In no event shall Springs Utilities be liable to Rebate Participant or any third party for any special, incidental, indirect or consequential damages, including loss of profits, loss of use or cost of replacement equipment associated with replacement of equipment and management of resultant wastes. Nothing in the Rebate Program shall be interpreted to limit or prevent the protections afforded to Springs Utilities under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101, et seq.

Colorado Public (Open) Records Act (CORA) - Springs Utilities is an enterprise of the City of Colorado Springs, therefore, Springs Utilities’ records are public records open for inspection by any person at reasonable times, except as provided by the Colorado Public (Open) Records Act (CORA) or other laws. The CORA permits the denial of inspection of any records that contain personal and financial information of past or present users of public utilities.