

GREEN POWER FAQ

As a community-owned utility, we are dedicated to providing renewable energy options. We are offering all our customers an opportunity to help support the market for renewable energy with our Green Power program.

What is Green Power?

Green Power is a voluntary program that allows customers to designate a portion of their monthly electric use to be generated by solar energy.

How does the program work?

Residential customers will be able to subscribe in 10% increments, beginning at 30% and going up to 100%. Commercial, industrial and special contract customers can subscribe in 10% increments, from 10% to 100%.

How much will it cost?

Visit csu.org/greenpower for the current rate.

We directly pass our cost for the renewable energy to the customer. If you subscribe to less than 100% Green Power, you'll pay the normal electric rates for the unsubscribed portion. There are no enrollment fees or other charges.

If I sign up will my home or business receive electricity generated from solar?

Electricity generated by our solar arrays is not directed to a specific home or business. This solar energy enters our electric system and reduces the amount of energy needed from fossil-fuel based power plants. By choosing Green Power you support the growth of renewable energy in Colorado Springs.



How do I enroll?

Sign up at csu.org/greenpower or call 448-4800 and ask to receive "Green Power." Enrollment is quick and Green Power will start on your next billing cycle. Large commercial and industrial customers should contact their account manager.

Can I pause it? How do I cancel?

Call 448-4800. Large commercial and industrial customers may cancel per the terms of their contract agreement.

I don't have electric service with Colorado Springs Utilities, can I still enroll?

This program is only available to Colorado Springs Utilities electric customers.

Will my rates change over time?

Yes. The Green Power rate is based on the cost of service to provide energy from renewable resources.

What solar sources will be used?

The initial sources of energy for Green Power are the Grazing Yak and Palmer Solar Arrays. Energy from the Pike Solar Array will also be incorporated into the program when the project is complete.

What length of agreement/contract is required?

For most customers, no contract is required. For customers needing more than 15,000 kilowatt hours or more per month, a 12-month contract is required.