

GROW YOUR BUSINESS IN

COLORADO SPRINGS

WITH COLORADO SPRINGS UTILITIES

**#3 BEST
PLACES
TO LIVE**

U.S. News and
World Report,
2024-2025

**#10 BEST
STATE
ECONOMY
IN U.S.**

WalletHub Best
State Economies,
2025

**#11 STATE
FOR
BUSINESS**

CNBC America's
Top States for
Business, 2025

**#12 MOST
EDUCATED
CITY**

WalletHub, 2025



Colorado Springs Utilities

It's how we're all connected



CONTENT



OUR TEAM

helps businesses prosper, communities flourish and people thrive across the region. We value our community partnerships and believe that collaboration makes our business customers more successful.

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8 SUSTAINABLE ENERGY PLAN

10 SUSTAINABLE WATER PLAN



We are different from most utility providers because we work, play and live in the community we serve.



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WORK

#7 BEST STATE FOR WORKFORCE

CNBC AMERICA'S TOP STATES FOR BUSINESS, 2025

We proudly serve a hard working community that is all about getting it done. We're home to many industries, from aerospace and defense to sports. Coloradans have an outstanding work ethic and our five local higher education institutions ensure a highly trained, resilient and engaged workforce. We stand ready to support businesses to reach their peak potential.



#3 BEST PLACE TO LIVE

U.S. NEWS AND WORLD REPORT, 2024-2025

Consistently ranked among the nation's best places to live, Colorado Springs is one of the state's biggest outdoor playgrounds. Whether you hike in Garden of the Gods, mountain bike around Rampart Reservoir, enjoy local art walks or shop in our vibrant downtown district, you'll be part of a friendly and diverse community. We enjoy all that life in our beautiful region has to offer, and we take advantage of every opportunity to have fun.

PLAY



#5 BEST PERFORMING CITY

MILKEN INSTITUTE, 2025

We provide electric, natural gas, water and wastewater services —which means one organization, one bill and one customer service contact. As a municipal utility, decisions are made here in Colorado Springs. Rates are set only high enough to cover the cost of providing service. Our rates are competitive and we deliver safe, reliable service. We are committed to enhancing our renewable energy resources — which already include solar, hydro and wind — to lessen our impact on the environment.

CONNECT



ELECTRIC

We generate our own electricity using a diverse mix of fuel, including natural gas, coal, hydro, solar and wind.



Our customers experience some of the most reliable electric service in the nation with power available more than 99.99% of the time.



More than 75% of our electric lines are buried underground, which increases reliability and decreases potential weather disruptions.



NATURAL GAS

We purchase natural gas under contract from several suppliers and bring it into the community through five gate stations.



Our propane air plant and contract storage help insulate customers from volatile fuel prices.



We add the chemical odorant mercaptan to our natural gas so it can be easily detected by its rotten egg smell.



WATER

We provide some of the best-tasting, highest-quality water in the nation.



Most of our water comes from high country snowmelt, meaning we are primarily first-time users of the water.



Six water treatment facilities and 25 storage reservoirs support our system.



WASTEWATER

We manage a network of more than 1,850 wastewater mains and operate two wastewater treatment facilities.



We pioneered the recycling of treated wastewater for irrigation in the 1960s and now have one of the largest non-potable water systems in Colorado.



We use state-of-the-art ultraviolet light disinfection systems rather than chlorine at our treatment facilities.

OUR SERVICES



electric • natural gas • water • wastewater

Since 1924, we've provided electricity, natural gas, water and wastewater services to the Pikes Peak region. As a municipal utility, we focus on the basics - providing exceptional customer service while keeping costs low. Our customers enjoy competitive prices, convenient hometown service, responsible environmental practices and a voice in how their utility operates.

BUILDING A BRIGHTER FUTURE



Together, with our community at the forefront of our innovation, we're striving to achieve some ambitious goals. And we're doing it all while we support the economic growth of our community. At the core of this work is our Sustainable Energy Plan that supports our Energy Vision and its strategic pillars - Economic, Environment, Resiliency and Innovation.

Our Sustainable Energy Plan includes several projects and programs to reduce carbon emissions from our operations, manage your long-term costs and maintain our industry-leading reliability.

Sustainable Energy Plan projects and programs are not just focused on growth. Instead, they are intended to provide you with access to reliable, safe and cleaner energy as technology inside your homes and businesses evolves and your needs change.

Through our Sustainable Energy Plan, we will offer:

RELIABILITY

Maintain safe and dependable energy you can trust.

COMPETITIVE-PRICES

Responsibly manage our costs and support a strong economy.

REDUCED EMISSIONS

Protect local air quality through an ongoing investment in low-emission natural gas-based electric generation and the careful addition of more renewable energy resources.

TOOLS AND RESOURCES

Provide rebate, usage tracking and pricing programs to help you make the best and most economical choices to power your business.



SUSTAINABLE WATER PLAN

WATER FOR TODAY AND TOMORROW



We're building reliability, down to the last drop.

Given the geographic location of Colorado Springs, supplying our community with clean, reliable water takes a comprehensive resources plan, one that charts a path for

maintaining water reliability for our customers today and in the future.

Today, much of our water is imported from other river basins high in watersheds along the Continental Divide

and travels through pipes from up to 100 miles away. Half of our raw water supply starts as snowmelt in the Colorado River basin. Because we can reuse those supplies, they make up to 70% of the total water we use. Persistent drought over the past two decades poses risks to those supplies, so we are adapting our planning and projects to adjust for this.

We've developed new strategies and are diversifying our supply to protect against

risks so that we can achieve our service goals as our region grows. The unique modeling structure we adopted when we developed our 2017 plan imagined many possible future scenarios, resulting in a balanced portfolio of objectives for how we acquire, use and reuse water.

Through innovative ways to implement efficiency practices, integrate reuse and develop new supplies and storage, we've taken tomorrow into account today.



BUSINESS

COMMERCIAL BUILDING EFFICIENCY PROGRAM



Our Commercial Building Efficiency Program offers engineering support to help customers meet energy and cost savings goals and comply with new regulatory

requirements. The program is available to our commercial electric and/or gas customers with buildings sized 50,000 square feet or more.



ENERGY DESIGN ASSISTANCE

- For new construction and major renovations.
- We will pay 100% of the energy consulting cost to identify strategies for increased energy efficiency and regulatory compliance.

RETRO-COMISSIONING

- For owners of existing buildings to evaluate the current building energy use and seek strategies for improvement.
- We will pay 75% of the energy consulting cost. Limit of 1,000,000 square feet of total audited space per customer.

PERFORMANCE-BASED INCENTIVES

- Customers who implement energy strategies suggested by the consulting firm may receive a performance-based incentive. These will be based on verified energy savings or greenhouse gas reductions.

WILDFIRE MITIGATION



WILDFIRE RISK

Fire risk in Colorado has increased significantly. With hotter, drier conditions, the state has seen more intense fires affecting air quality and public health. Key factors are record-high temperatures, prolonged drought and more intense winds that dry out vegetation and create conditions for fires to ignite and spread.

Communities and utilities are responding by enhancing fire mitigation strategies. Colorado Springs Utilities' Wildfire Mitigation Plan details our response to protecting our electric and water infrastructure and our commitment to provide safe and reliable services to our customers.



SCAN THE CODE

to read the full Wildfire Mitigation plan at [csu.org](https://www.csu.org).



STRENGTHENING OUR SYSTEM

Our new Wildfire Mitigation Plan builds on decades of proactive planning and prevention, like our in-house Wildland Fire Team and established vegetation management program.

- ✓ Risk assessment - how we identify high-risk equipment and resources.
- ✓ Risk mitigation - the tools and strategies we use to protect high-risk equipment.
- ✓ Situational awareness - the tools we use to monitor weather and high fire danger conditions.

The goal of the plan is to help protect life and property, preserve electric system reliability, protect water sources and watersheds and keep our forests healthy.

HOW TO PREPARE

Wildfire is a part of nature in Colorado. Grasses, shrubs and trees are fuel for wildfires. If your home is located in or near Colorado's natural vegetation, the wildland-urban interface (WUI) or the prairie-urban interface (PUI), take action to protect your home and property and reduce the risk of wildfire.



01

Regularly clear leaves, pine needles and other debris from your deck, roof and gutters.

02

Prune branches hanging over your roof and within 10 feet of your chimney.

03

Remove flammable material within 6 vertical inches of your home's siding.

04

Mow grass to 4 inches or less within 30 feet of your home.

05

Sign up for emergency notifications from your local office of emergency management.



ALWAYS ASSUME POWER LINES ARE ENERGIZED

Never touch downed lines or anything in contact with power lines.



1

BREAKING GROUND

We've broken ground on our city-wide next-generation fiber network to meet customer's utility needs and position the city for the digital future.

2

HOW WE'LL DO IT

The cost of building the network is offset through a lease agreement with a national fiber internet provider, Ting Internet, and other organizations on a non-exclusive network.

3

BENEFITS

The network's speed, reliability and security will attract and retain new businesses and jobs, offer new education opportunities and enhance connectivity in every neighborhood.

4

OUR VISION

Two-way communication and monitoring will provide us with increased visibility into the health of our infrastructure.



**COLORADO SPRINGS UTILITIES
ECONOMIC DEVELOPMENT TEAM**

We support the needs of our customers as a municipally-owned provider of electric, natural gas, water and wastewater services.



Left to right:
Jared Miller,
Tyrone Johnson,
Ginny Halvorson,
Matt Dudden

FIBER

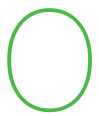
A DIGITAL UTILITY OF THE FUTURE



When the fiber-optic network is complete in 2028, Colorado Springs will be one of the best-connected cities in the country.



HOW WE SERVE YOU



Our Economic Development team partners with our internal Colorado Springs Utilities stakeholders to make your decision-making easier in each aspect of the process, from site selection, energy planning and technical engineering to financing - all the way through ongoing operations.

WE CAN HELP YOU

- Plan and estimate utility costs.
- Facilitate site tours and field visits.
- Lend guidance on electrical and infrastructure requirements.
- Provide GIS (Geographic Information Systems) data and mapping.
- Coordinate on-site energy audits.
- Administer special contracts allowing utility-specific incentives.
- Small business support.
- Demand-side management assistance.
- Our Large Load Rate creates a clear process and pathway for large customers to follow, including access to power through market purchases, when needed.



SAVINGS

Our contracts have been used to leverage commercial customer savings from \$10,000 to more than \$10 million.



Renee C. Adams

MEET OUR TEAM

Contact us to learn how we can help you launch , grow or expand your business in Colorado Springs.



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