Colorado Springs Utilities
It's how we're all connected

CONNECTION

BRIEFLY

1 **Need help paying your bill?**
We offer payment plans and can connect you to programs that may assist.

2 **Spring landscape tips**
A little work now can pay off all summer. Explore our landscaping tips.

3 **Stay up to date on outages**
We've launched an improved outage map. Visit csu.org/outagemap to report and track outages.

Click here to learn more
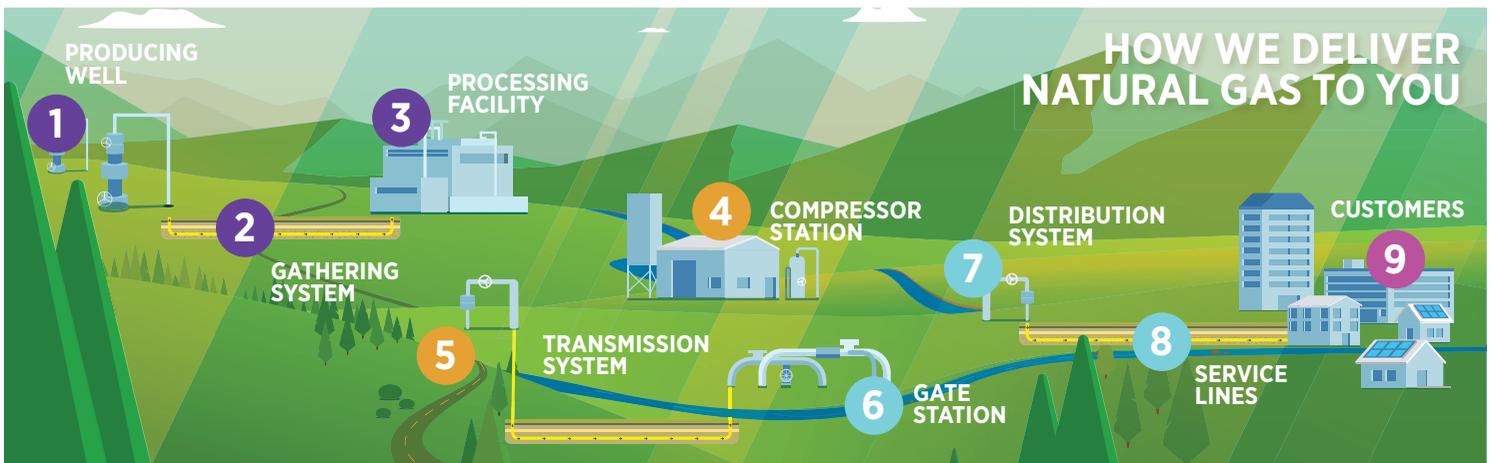
(719) 448-4800 • csu.org

Manage your utilities anytime with My Account

My Account is your personal online hub for managing everything related to your utilities, whenever and wherever it's convenient for you. With easy-to-use tools and features, you can stay on top of your payments, track your use, apply for rebates and keep your account information up to date.

With My Account, you can securely view and pay your bill using your preferred payment method and explore your daily utility use through interactive tools. If you're looking to save, you can apply for rebates directly from your account.

Prefer typing over talking? Log in to access online chat support. You can also enroll in email or text notifications for billing updates, water-use alerts and more. Households can add roommates or spouses to help manage payments and use. Moving is made simple with options to start, stop or transfer service online.

If you haven't registered yet, it's free and only takes a few minutes. And don't forget, if you've already created an account, make sure to keep your contact information current. Click **here** to manage your account.

HOW WE DELIVER NATURAL GAS TO YOU

1. PRODUCING WELL
2. GATHERING SYSTEM
3. PROCESSING FACILITY
4. COMPRESSOR STATION
5. TRANSMISSION SYSTEM
6. GATE STATION
7. DISTRIBUTION SYSTEM
8. SERVICE LINES
9. CUSTOMERS

OIL AND GAS COMPANIES
1. Extract natural gas from the ground.
2. Transport natural gas to processesing facility.
3. Remove impurities that corrode pipelines and reduce energy value of gas.

PIPELINE COMPANIES
4. Boost pressure of natural gas to move through transmission system.
5. Transport natural gas hundreds of miles underground from producing regions.

COLORADO SPRINGS UTILITIES
6. Reduces pressure for safe distribution locally; mercaptan (rotten egg smell) is added.
7. Moves natural gas underground from gate stations through the city.
8. Distributes natural gas to homes and businesses.

CUSTOMERS
9. Receive safe, reliable natural gas.

Go native: a lawn that needs less maintenance

For a lawn that can weather the dry years, let us help you establish a water-wise alternative that will continue to add vibrancy to your landscape and save on your water bill.

Our local climate is perfectly suited for a native grass lawn that looks great and can survive on only one day a week of watering once established.

Our Native Grass Lawn Program for Homeowners is a good place to start. After completing the program, you'll receive free native grass seed and high-efficiency sprinkler nozzles to increase your watering efficiency.

Registration is now open for the in-person classes, which will take place at the **Conservation and Environmental Center, 2855 Mesa Road**, on **April 11 and May 9.** Space is limited, so an on-demand online program is also available. Click **here** to register.

FAST FACT

You can get monthly updates on snowpack and our reservoir levels on our Water Supply Watch web page at csu.org.

Tips to save with Energy Wise

Energy Wise rates allow our customers to save on their bills by using electricity during "off-peak" hours (before 5 p.m. or after 9 p.m. on weekdays, and all day on the weekend). The more you shift, the more you save.

- **Do laundry on weekends:** On weekdays, you can save by starting the washer or dryer in the morning, or after 9 p.m. Skip the dryer all together and hang clothes to dry them.
- **Small appliances save in the kitchen:** Microwaves, toaster ovens and slow cookers typically use 50% or less electricity than a stove or oven.
- **Clean dishes, lower cost:** Run the dishwasher in the morning, after 9 p.m. or anytime on the weekend.
- **Power up savings:** Charge electric vehicles during off-peak times.
- **Use a smart thermostat:** Control your use when home and switch to an energy-saving mode when away. Get a $50 rebate on qualified models.

Learn more **here.**