Colorado Springs Utilities
It's how we're all connected

UTILITIES BOARD WORKING COMMITTEE
Rosemont Conference Room
121 S. Tejon St., South Tower, 5th Floor
Colorado Springs, CO 80903

AGENDA
October 20, 2025
Join the meeting now

Dial in by phone
+1 719-733-3651,,828732052#
If you require an ADA-accessible version of this packet of information, please send an email to ub@csu.org or call 719-448-4800.

9:00 a.m.	Call to Order Pursuant to the Colorado Open Meetings Law and the City Charter, since three or more members of the Utilities Board may be attending this public meeting, it is noticed and open to the public. Pursuant to the Utilities Board Bylaws, this Committee of the Utilities Board will not accept public comments at this meeting.	Board Chair Donelson
9:05 a.m.	Acceptance of Minutes • Aug. 18, 2025, Working Committee Minutes	Committee
9:10 a.m.	Safety Moment: Fire Prevention Month	Renee Adams, Chief Human Resources Officer
9:15 a.m.	Compliance Reports: • E-2 CEO/Board Partnership Responsibilities – CEO Responsibilities • ECA/GCA update	Scott Shirola, Pricing and Rates Manager
	• I-7 Water Supply Management (Annual)	Jenny Bishop, Water Resource Planning Engineer
	• I-10 Treatment of Staff (Annual)	Heather Harvey, Human Resources Manager
	• I-11 Compensation & Benefits G-9 (Annual)	Heather Harvey, Human Resources Manager
	• E-2.8 Emergency CEO Succession (Annual)	Renee Adams, Chief Human Resources Officer
10:00 a.m.	Government Streetlighting Revenue Requirement	Scott Shirola, Pricing and Rates Manager

10:15 a.m.	City Code Changes: Lead and Copper Service Lines	Tara McGowan, Design Water and Wastewater Engineering Manager
10:40 a.m.	How We Exchange Water	Katie Garrett, Engineer IV
11:25 a.m.	Adjournment	Board Chair Donelson

Colorado Springs Utilities
It's how we're all connected

UTILITIES BOARD WORKING COMMITTEE
Rosemont Conference Room
121 S. Tejon St., South Tower, 5th Floor
Colorado Springs, CO 80903

Minutes
August 18, 2025
Join the meeting now
Dial in by phone
+1 719-733-3651,,232965924#

1. **Call to Order**
   Pursuant to the Colorado Open Meetings Law and the City Charter, since three or more members of the Utilities Board may be attending this public meeting, it is noticed and open to the public. Pursuant to the Utilities Board Bylaws, this Committee of the Utilities Board will not accept public comments.

   Board Chair Donelson called the meeting to order at 9:00 a.m.

   Present – Board Member David Leinweber, Board Member Kimberly Gold, Board Member Lynette Crow-Iverson, Board Member Tom Bailey

   Vice Chair Brandy Williams and Board Member Roland Rainey attended the meeting virtually.

2. **Acceptance of July 14, 2025 Working Committee Minutes**
   Ms. Natalie Watts, Strategic Planning and Governance Manager, advised Chair Donelson of a mistake in the minutes. The minutes should have read July instead of June. Ms. Renee Congdon, City Attorney Utilities Division Chief, stated the minutes could be adopted with the correction.

   Board Member Gold made a motion to approve the July meeting minutes with the adopted change and Board Member Bailey seconded the motion. The motion passed unanimously.

3. **Safety Moment: National Traffic Awareness Month**
   Mr. Tristian Gearhart, Chief Planning and Finance Officer, advised that August is National Traffic Safety Awareness Month and provided examples of safe driving and car maintenance.

   Board Member Henjum stressed the importance of having a safe state of mind before getting behind the wheel of a vehicle. She thanked Mr. Gearhart for bringing this matter to everyone's attention.

4. **Compliance Reports:**

   I-2 Financial Condition and Activities (to include Contracts Over $500K) G-7 (Quarterly April-June)**
   Mr. Gearhart reviewed the I-2 compliance report that included the adjusted debt service coverage, days cash on hand, and the debt ratio for 2025.

   Board Member Henjum expressed concern about the fiber project and asked how it affects the days cash on hand for Utilities and if it was planned. Ms. Somer Mese, Chief Operations Officer, explained Utilities is under contractual obligation to hit 150,000 connections by 2027 and each connection will provide revenue. Mr. Travas Deal, Chief Executive Officer, stated it was planned. Due to the first contractor defaulting, Utilities ran the risk of not meeting the end goal and has moved forward in hiring three more contractors.

Board Member Henjum requested a more in-depth explanation and review of the status of the fiber project. Board Member Bailey agreed to the recommendation.

The Committee discussed the different projects throughout and their cost.

I-4 Risk Management (semi-annual)
Mr. Gearhart briefly reviewed the compliance report and stated everything meets the obligations set forth in the report. He reminded the committee there would be an upcoming closed session reviewing risk management before the end of the year.

Mr. Gearhart gave kudos to Utilities' insurance providers. Thanks to their proactive strategies, our organization experienced one of the smallest increases in property insurance rates due to things such as fire mitigation.

I-8 Asset Protection (semi-annual)
Mr. Gearhart provided a brief overview of the compliance report and asked if there were any questions. None were asked.

I-9 Treatment of Customers and Customer Information (Annual)
Mr. Mike Francolino, Chief Customer and Enterprise Services Officer, reported no changes to the compliance report. He noted that the Cybersecurity team has assumed responsibility for managing confidential Personally Identifiable Information (PII) and ensuring robust data protection through multiple encryption layers to safeguard customer information. There were no questions asked.

5. Arkansas River Power Authority (ARPA) Intergovernmental Agreement
Mr. Rich Norton, Supply Chain General Manager, reviewed the intergovernmental agreement and the purpose of the partnership between Utilities and ARPA.

Mr. Deal explained the partnership will help with water acquisitions and show support for the communities in the area. He clarified that Colorado Springs' rate payers are not subsidizing the costs for the agreement.

The committee discussed the item moving forward to the consent agenda on August 20, 2025 at the Utilities Board meeting and the September 9, 2025 City Council meeting.

Board Member Leinweber suggested not having the item on the Consent calendar at the City Council meeting because it was a missed opportunity for Utilities to talk about the agreement at the meeting, as the public should be aware. Mr. Deal stated it was possible for it to be a regular item on the City Council agenda. The committee agreed to keep the item on Consent at the Utilities Board meeting, and it will not be on Consent at the City Council meeting. Ms. Renee Congdon, City Attorney Utilities Division, advised the Board Chair will need to make a statement when approving the consent calendar that the item will not go on Consent but instead it will be part of Utilities Business.

6. Colorado River Update and Water Outlook

Ms. Kim Gortz, Water Supply Resources Manager, and Mr. Nick Harris, Water Resource Planning Engineer, provided an informational presentation on the Colorado River and Water Outlook.

Board member Henjum asked for an explanation on how Lakes Mead and Powell interplay with their water levels. Ms. Gortz explained there is an agreement between both lakes and Lake Powell receives water from the Upper Basin. The amount of water released is dependent on the lake's levels.

Board member Henjum asked about the long-term Colorado River declines and how it affects Utilities' water supply and energy systems. Ms. Gortz explained there will be a compact curtailment scenario for the future. Ms. Abby Ortega, General Manager of Resource and Infrastructure Planning, explained that a key component for future planning depends on the Bureau of Reclamation's inner guidelines.

Chair Donelson asked for the definition of "minimum power pool." Ms. Ortega stated it means the water level at the reservoir is below the intake of the hydro units.

Mr. Nick Harris, Engineer III, gave an overview of how the Water Outlook has been presented and asked the committee for suggestions on how they would like to see it going forward. Board Chair Donelson stated he is satisfied with how it has been done and had no recommendations for change.

Board member Bailey suggested shortening the presentation time during the Utilities Board meetings. Board member Henjum agreed with Chair Donelson on the state of how it has been presented in the past and emphasized the importance of keeping it in the packet for public knowledge. Board Member Leinweber asked if there was a way to capture water runoff and exchange data and Ms. Ortega responded by stating it would require a presentation of its own due to the extensiveness of the subject. In conclusion, suggestions for this item were put on hold until April 2026, since the Water Outlook is presented from June to August and the presentations are over for the year.

The committee took a break at 10:35 a.m. and returned at 10:40 a.m.

7. 2026 Budget and Rate Case

Mr. John Hunter, Financial Planning and Risk Manager, and Mr. Scott Shirola, Pricing and Rates Manager, presented the 2026 Budget and Rate Case.

Board Member Henjum asked for the percentage of the total appropriation are from rate increases. Mr. Hunter said it was 2.8% of the total budget.

Board Member Gold asked what the "other" meant in the proposed 2026 budget summary. Mr. Hunter answered by saying it is for the taxes for providing electric services.

Board Member Henjum inquired about the Horizon Power Plant and why it is being categorized in the regulatory category. Staff stated it is needed for the City's growth and is being accelerated due to the closure of the Nixon Power Plant.

Board Member Henjum asked why Utilities is wanting to use nuclear energy and not using the zero carbon options, such as wind and solar. Mr. Deal advised using the zero carbon options will not be sustainable and state regulations are driving utility companies to have to use nuclear power as a necessary clean energy option.

Board Member Henjum asked when Utilities is required to resubmit their Integrated Resource Plan (IRP). Ms. Lisa Barbato, Systems Projects and Planning Officer, said Utilities is required to resubmit every five years by the Western Area Power Administration (WAPA). The IRP will be reviewed by the Utilities Board before it will be resubmitted in 2026.

Board Member Rainey questioned if cyber is included in the common capital budget and Mr. Peter Alonge, Information Technology Infrastructure Manager, confirmed it was included in the IT budget.

Board Member Henjum asked whether the projects presented in each category were the only ones being considered, or if additional projects existed beyond those shown. Mr. Gearhart responded that only the top 10 projects in each category were included in the presentation.

The committee took a 10-minute break at 12:40 p.m. and returned at 12:50 p.m.

Board Member Henjum inquired about what new information Utilities has gained over the past year that now allows them to include large load electric rate schedules in the 2026 Rate Case. Mr. Shirola explained that other utility companies have set a precedent, and Utilities is aligning with industry best practices.

Vice Chair Williams inquired whether net metering customers will be subject to peak hour pricing in the same way as non-net metering customers. Mr. Shirola advised Utilities is proposing a new charge for net metering customers to align and pay an appropriate cost for their capacity charge during the 5 – 9 p.m. on-peak time frame.

Vice Chair Williams asked why net metering customers would have to pay the highest demand charge and not an average. Mr. Deal advised the charge is for the distribution of solar power from the customers that have solar panels. He stated that charge is currently being paid for by those customers that do not have solar.

Board Member Leinweber asked when Energy Wise rates will begin for customers, and Mr. Gearhart responded they will begin Oct. 1, 2025.

Board Member Henjum asked if there is a strategy in place to inform the 9,000 solar customers about the net metering cost shift. Mr. Shirola advised the Public Affairs Team is working on the communication strategy. He emphasized this change is being proposed to go into effect January of 2027.

8. Adjournment

Board Chair Donelson adjourned the meeting at 1:57 p.m.

Colorado Springs Utilities
It's how we're all connected

Smoke Alarms and Fire Extinguishers

Safety Moment

Importance of Smoke Alarms

Early Detection: Smoke alarms provide early warning of a fire, giving you crucial time to escape

Installation: Install smoke alarms in every bedroom, outside each sleeping area, and on every level of your home, including the basement

Interconnected Alarms: Use interconnected smoke alarms so that when one sounds, they all sound

Maintaining Smoke Alarms

Monthly Testing: Test smoke alarms at least once a month by pressing the test button

Battery Replacement: Replace batteries at least once a year or when the alarm chirps, indicating low battery

Alarm Replacement: Replace smoke alarms every 10 years

Using Fire Extinguishers

- **P.A.S.S. Technique**:
    - **P**ull the pin.
    - **A**im the nozzle at the base of the fire.
    - **S**queeze the handle.
    - **S**weep the nozzle side to side

- **Safety First**: Only use a fire extinguisher if the fire is small and contained. Always ensure you have a clear escape route.

Fire Extinguisher Maintenance

Regular Inspections: Check fire extinguishers monthly to ensure they are fully charged and in good condition.

Annual Servicing: Have fire extinguishers professionally inspected and serviced annually.

Proper Storage: Store fire extinguishers in easily accessible locations, away from potential fire hazards.


Colorado Springs Utilities
It's how we're all connected

Colorado Springs Utilities
It's how we're all connected

Date: October 22, 2025

To: Utilities Board

From: Travas Deal, Chief Executive Officer

Subject: **Excellence in Governance Monitoring Report**
Utilities Board/Chief Executive Officer Partnership Expectations (E-2)

Desired Action: Monitoring

EXPECTATIONS	
Category:	**Utilities Board/Chief Executive Officer Partnership Expectations**
Policy Number:	**E: 2 (Chief Executive Officer Responsibilities)**

The Utilities Board and the Chief Executive Officer work in partnership to achieve excellence in governance and operations to attain long-term organizational success and sustainability.

Electric Cost Adjustment (ECA)
On June 24, 2025, City Council approved the ECA rate of $0.0263 per kWh effective July 1, 2025. As of September 30, 2025, the ECA over collection balance was $7.1 million. The over collection balance changed by $0.7 million from the $6.4 million over collection balance reported last month. Utilities will continue to provide regular updates to the Utilities Board as appropriate.

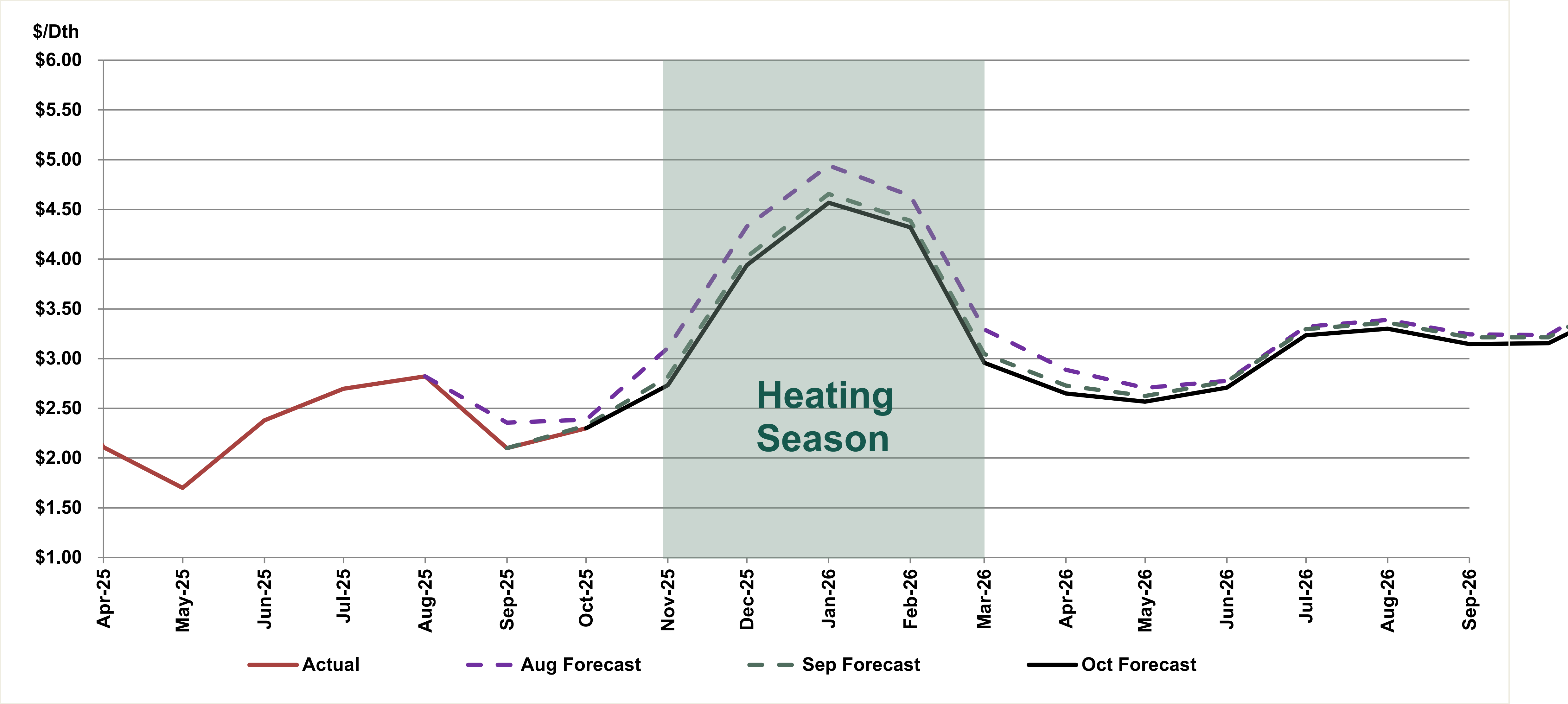
Gas Cost Adjustment (GCA)
On June 24, 2025, City Council approved the GCA rate of $0.3263 per Ccf effective July 1, 2025. As of September 30, 2025, the GCA under collection balance was $1.2 million. The under collection balance changed by $0.3 million from the $0.9 million under collection balance reported last month. Utilities will continue to provide regular updates to the Utilities Board as appropriate.

Electric Cost Adjustment
Gas Cost Adjustment

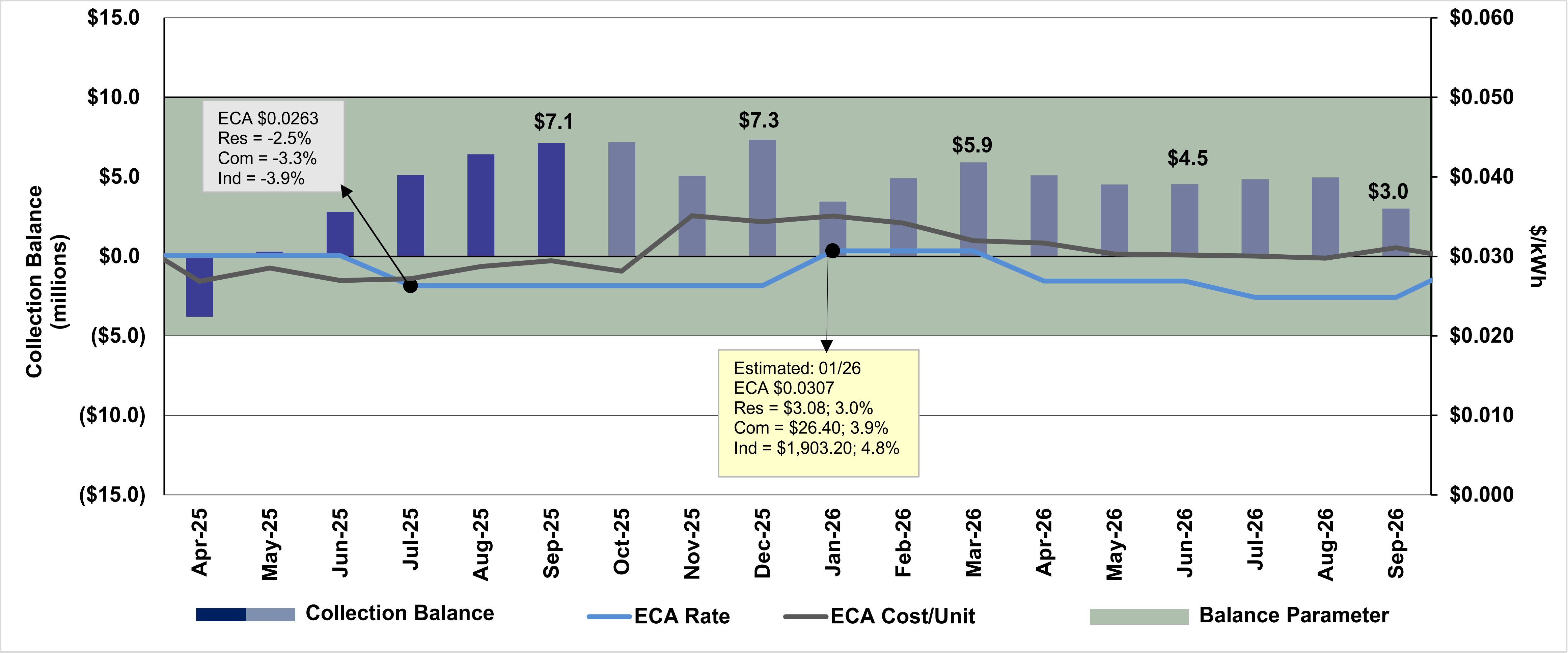
Scott Shirola, Pricing and Rates Manager

October 20, 2025

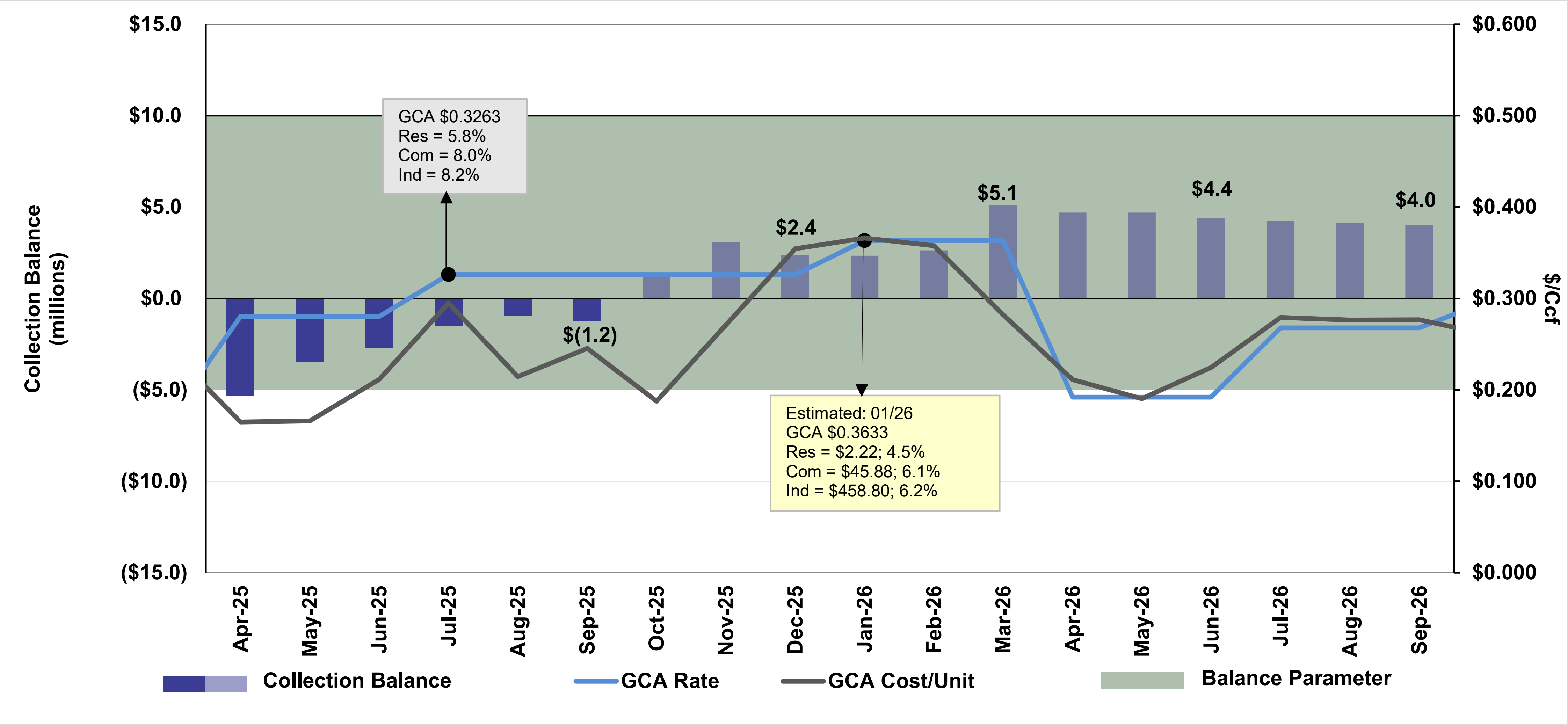
Natural Gas Prices as of October 1, 2025



ECA Projections October 2025



GCA Projections October 2025




Colorado Springs Utilities
It's how we're all connected

Colorado Springs Utilities
It's how we're all connected

Date: October 22, 2025

To: Utilities Board

From: Travas Deal, Chief Executive Officer

Subject: **Excellence in Governance Monitoring Report**
Water Supply Management (I-7)

Desired Action: Monitoring

Compliance: The CEO reports compliance with the instructions.

INSTRUCTIONS			
Category:	**Utilities Board Instructions to the Chief Executive Officer**	Reporting Timeframe:	**August 1, 2024–September 30, 2025**
Policy Title (Number):	**Water Supply Management (I-7)**	Reviewing Committee:	**Working**
Monitoring Type:	**Internal**		
Monitoring Frequency:	**Annual**		

The Chief Executive Officer shall direct that new and existing water resources and systems are aggressively developed, protected and optimized to maintain and enhance water system sustainability and responsibly balance costs and risks to reliably meet the needs of current and future customers. Accordingly, the CEO shall:

1. *Defend Colorado Springs Utilities' water rights against claims and filings by others if these would in any way injure, hinder, or decrease Colorado Springs' current or future yield or use.*

   Colorado Springs Utilities protects Colorado Springs' existing water resources vigorously against claims and filings by others by filing statements of opposition to water rights claims made in Colorado water courts that have the potential to impede, infringe upon, or decrease the yield from Colorado Springs' decreed water rights. As of Sept. 15, 2025, Colorado Springs Utilities is involved in 17 statement of opposition cases.

2. *Conduct periodic evaluations of Colorado Springs Utilities' existing decreed water rights and take legal and administrative actions necessary to optimize the water system.*

Colorado Springs Utilities' staff engaged in the following activities to protect and optimize existing water resources during the reporting period:

A. Participation in water court actions related to the protection and development of water rights.

As of Sept. 15, 2025, Colorado Springs Utilities is a party in 26 water rights cases, consisting of five application cases, four diligence cases, and 17 statement of opposition cases.

During the reporting period, Colorado Springs Utilities filed two applications for findings of reasonable diligence with regard to certain conditional water rights owned by Utilities and its partners, and/or to make portions of the conditional water rights absolute while maintaining the remaining conditional portions of those rights during the reporting period. The first (Case No. 25CW3010) involves conditional water rights in unbuilt reservoirs near Turquoise Reservoir that were acquired by Colorado Springs Utilities from CF&I Steel Corporation and Evergreen Land and Resources Company in 1984. This case is still pending. The second (Case No. 25CW3035) involves conditional rights of substitution and exchange owned by the Colorado Canal Company, of which Colorado Springs Utilities is the majority shareholder. This case is still pending.

Colorado Springs Utilities filed an Application for Change of Conditional Water Rights for the Lower Blue Reservoir to allow use of water available under the right by Colorado Springs Utilities and two west slope parties as required by the settlement agreement described in section 2.b.i (24CW3116). Additionally, Colorado Springs Utilities filed an Application for Change of Water Rights to change the type and place of use of the water attributable to 2,810 shares in the Fort Lyon Canal Company to allow their use in Colorado Springs' municipal system (25CW3015). Both of those applications are pending.

B. Development of conditional water rights.

Colorado Springs Utilities' staff is actively pursuing development of its remaining conditional water rights located on the Western Slope of Colorado. The primary means of protecting and developing these water rights is to complete the permitting and construction of the infrastructure needed to divert the water and put it to beneficial use. Two systems in the Colorado River Basin have existing water rights and undeveloped supplies:

i. Continental-Hoosier System - Staff has continued working on permitting a project to fully utilize the rights available under the Continental-Hoosier System and is conducting planning studies, engineering, legal analysis, design and pre-permitting, including meeting with the appropriate permitting agencies to develop full and complete applications for the project that comply with Federal, State and Local requirements for the development of these water rights and supply. Pursuant to the executed Blue River Memorandum of Understanding 2024 with several Western Slope parties, staff is working toward a decree in Case No. 24CW3116 regarding Lower Blue Reservoir storage rights.

ii. Eagle River Joint-Use Water Project - Staff participated in partnership discussions consistent with the planning phase of the project in order to continue to diligently preserve these water rights and supply. Staff provided subject matter expertise in water court cases to protect these water rights.

C. Development of additional water supplies.

i. Colorado Springs Utilities' staff performed engineering and legal work that facilitates the use of the water rights associated with shares in the Lower Arkansas Water Management Association (LAWMA) it acquired in 2018 and previous years, as well as temporary use waters acquired through separate agreements with the Super Ditch Company and LAWMA. The Super Ditch Pilot Project will provide Colorado Springs Utilities up to 1,000 acre-feet (AF) of water in three of the next 10 years. The agreement with LAWMA will provide Colorado Springs Utilities approximately 2,500 AF of water in five of the next 10 years.

ii. Colorado Springs Utilities also acquired 363 shares in the FLCC in addition to the 3,212 FLCC shares that were purchased since 2021.

iii. Colorado Springs Utilities' staff, attorneys and outside experts performed engineering and legal work associated with obtaining required authorizations and filed water rights applications that will facilitate the use of the water rights associated with its FLCC shares.

iv. Colorado Springs Utilities is pursuing successful completion of permitting an enlargement at Montgomery Reservoir in the Continental-Hoosier System which is expected to increase the average annual yield from that system by 4,000 AF.

v. Colorado Springs Utilities' staff continue to evaluate and pursue opportunities to acquire additional water supplies and participate in storage projects in the Arkansas, Colorado, and South Platte River Basins.

D. Development and use of Colorado Springs Utilities' exchange program.

Colorado Springs Utilities also operated its exchange program, which allows Colorado Springs Utilities to maximize the use of its reusable return flows by exchanging them for a like amount of water stored or diverted upstream of where the return flows accrue to the Arkansas River System (e.g., reusable return flows that accrue to the Arkansas River at its confluence with Fountain Creek can be exchanged or traded upstream for a like amount of water stored in Pueblo Reservoir). The exchange program currently yields approximately 31,500 AF of water annually by maintaining dominion and control of all reusable return flows.

E. Participation in regional, state, and national programs, work groups and activities that may affect Colorado Springs' water resources.

Colorado Springs Utilities' staff attended, monitored, and regularly participated in meetings and activities of regional, statewide, and national interest concerning policies, regulations, and activities that may affect Colorado Springs' water resources.

Regional activities include ongoing discussions and coordination with regional water districts and other entities regarding potential service contracts. Statewide and national activities include negotiations with large water providers and other interested parties regarding water and watershed projects and administration and monitoring of water issues on regional and national levels.

Examples include participation by staff on the Arkansas, Colorado and South Platte River Basin Round Tables, the Metro Round Table, the Inter-Basin Compact Committee, the Front Range Water Council, Upper Colorado River Endangered Fish Recovery Program, Upper Colorado River Wild & Scenic Alternative Management Plan, and the Arkansas Basin Regional Resource Planning Group. Other examples include staff's participation in activities related to: (1) Interstate and intrastate negotiations relating to compliance with the Colorado River Compact and related agreements, (2) addressing issues related to Perfluorinated Compounds in regional water supplies, and (3) proposed legislation that could impact Colorado Springs Utilities' water supply development and operations.

Colorado Springs Utilities' staff is also actively engaged in discussions about the Shoshone Water Rights Purchase by the Colorado River Water Conservation District. Colorado Springs Utilities and other front range water providers support the project but are engaged to ensure the continued use of Shoshone water rights is consistent with historical uses.

3. *Provide a reliable water supply to existing and future customers, including requests for regional service contracts and annexations, by planning for, developing, and managing water resources and infrastructure in accordance with City Code section 12.4.305 and the Integrated Water Resource Plan as updated from time to time.*

Colorado Springs Utilities' staff continually monitors stream flow, water demand and water system storage to ensure maximization of available water supply. As of July 31, 2025, Colorado Springs Utilities has more than three years of unrestricted water demand in storage. Colorado Springs Utilities has maintained more than one year of customer demand in storage since 1992. In addition, it has achieved 90% reliability for maintaining a minimum of 1.5 years of demand in storage during this period, with storage only dropping below 1.5 years of demand in three of the 30 years.

Colorado Springs was under mandatory watering restrictions in five years (2002-2005, and 2013) during this 30-year period to respond to and recover from drought and low storage conditions. Although water system storage is not expected to fall below 1.5 years of demand in storage during the next reporting period, Colorado Springs Utilities continues to evaluate and plan for implementation of drought response measures in 2025/2026 and beyond based on the water outlook conditions that may exist in future years.

4. *Utilize Springs Utilities' dedicated water acquisition account to fund expenditures that enable timely acquisitions and participation in supply projects that increase raw water system yield.*

Colorado Springs Utilities staff is working toward an acquisition of stock in a newly formed Las Animas Consolidated Water Sharing Company (LACWSC) that will purchase approximately 76% of the shares of the Las Animas Consolidated Canal Company (LACC) and the closely related Consolidated Extension Canal Company (CECC). These are mutual ditch companies with Arkansas River water rights in Bent County, currently owned by Public Service Company of Colorado. The shares will be held by LACWSC which will issue 30% of the Capital Stock in the LACWSC to Colorado Springs Utilities. The remaining 70% of LACWSC stock will be restricted to solely agricultural uses in perpetuity. Purchase of these shares will necessitate engineering analysis and legal proceedings to change the shares for Colorado Springs Utilities' uses. The yield from these shares is estimated to be 3,100 acre-feet per year.

5. *Plan for and implement water efficiency and demand management measures to support and enhance water system reliability.*

In compliance with all Colorado Water Conservation Board (CWCB) guidelines, Colorado Springs Utilities filed an updated Water Efficiency Plan (WEP) with the CWCB in 2022 (approved in 2023). This plan meets all CWCB statutory requirements through the implementation and management of planned programs and measures through June 2030. Water efficiency and demand management programs implemented by Colorado Springs Utilities enhance water system reliability, defer the need to bring additional water projects online, and are viewed by local, state, and federal agencies and stakeholders as an expectation and prerequisite for municipal water providers to seek additional water supplies.

Since 2001, conservation programs have achieved measurable savings of more than 8,000 AF which includes reaching the annual savings goal in the 2015 Water Use Efficiency Plan of 1,123 AF. To reach the goal of 10,000 – 11,000 AF of water savings defined in the Integrated Water Resource Plan (IWRP), Colorado Springs Utilities must continue to address inefficient use and reduce demands through comprehensive conservation programming.

Saving water through demand reductions stretches supplies. Colorado Springs Utilities' 2022 WEP is designed to reduce residential and systemwide usage rates by 2.5% between now and 2030; the identified programs could provide an estimated 2,191 acre-feet of water savings by 2030.

The activities outlined in the WEP will address the most significant areas of inefficiency and maximize the value and health of the built landscape by:

a. Achieving widespread efficiency in residential indoor use, regardless of income, housing type or ownership.
b. Meeting the increased need for resilient landscapes through programs that promote 12-16 inches of irrigation per season (compared to all-turf requirement of 24 inches).
c. Supporting updates to the City's Commercial Landscape Code and Policy Manual to introduce limits on high water use turf grass, improve irrigation equipment standards, and incorporate water needs in design requirements.
d. Implementing water loss control measures to gain savings and optimize water distribution system investments and operations.
e. Educating customers on personalized water use goals which reflect their efficient use and needs for home, business and landscape.

In 2023, Colorado Springs Utilities completed a water conservation future potential study looking at the possibilities for water conservation 50 years into the future. This study demonstrated that while in the last 25 years Colorado Springs Utilities has cut use by more than 22,000 AF despite 41% population growth, in the next 50 years Colorado Springs Utilities expects to gain no more than 8,000 AF of savings with 60% – 70% population growth.

Pursuant to City Code §§ 12.4.1301-12.4.1316 (Water Shortage), Colorado Springs Utilities has the authority to systematically manage water demand and conserve Colorado Springs' water supply through water waste prohibitions that are always in place (called Water-Wise Rules), and mandatory watering restrictions during a water shortage.

6. *Use Denver Basin groundwater in Springs Utilities' exclusive water service territory only for emergency supplemental supply, limited non-potable uses, aquifer storage and recovery, or periodic exercising of groundwater infrastructure for operation and maintenance purposes. In all cases development of the Dawson Aquifer is prohibited.*

Colorado Springs Utilities does not allow the use of Denver Basin groundwater in its exclusive water service territory for purposes that violate this instruction, except for instances when specifically directed to do so by the Utilities Board and/or City Council. During the reporting period, Colorado Springs Utilities operated two Denver Basin wells on a limited basis for non-potable irrigation and provided for the use of a limited number of customer owned and operated wells for non-potable water purposes through its groundwater augmentation program.

Colorado Springs Utilities legally controls a majority of the Dawson Aquifer groundwater within its exclusive water service territory. Colorado Springs Utilities has not developed or allowed development of groundwater that it controls in the Dawson Aquifer within the exclusive water service territory. There are some historical Dawson Aquifer wells on land previously annexed into the exclusive water service territory. Many of these wells are not subject to the control of Colorado Springs Utilities and the owners are legally entitled to continue operating the wells under existing well permits, decreed water rights, or both, to provide limited private water service.

7. *Not reserve Springs Utilities' water supplies, infrastructure or capacity for any person, organization, property or development regardless of whether that entity is inside or outside the city limits or Springs Utilities' exclusive water service territory, except that the Utilities Board may evaluate and approve such a reservation to ensure that Springs Utilities can meet the reasonably anticipated water and wastewater demands of the Pikes Peak Region's military installations on a case-by-case basis.*

Colorado Springs Utilities has not reserved water supply, water and wastewater infrastructure, or water and wastewater capacity for any person, organization, property or development during this reporting period. Colorado Springs Utilities provides water service on a "first-come, first-serve" basis within City limits pursuant to City Code § 12.4.1001 (Denver Basin Groundwater). Colorado Springs Utilities only provides water and wastewater service pursuant to City Code §§ 12.1.116, 12.4.301-12.4.305, and 12.5.301-12.5.305.

8. *All regional service contracts must be approved by the Utilities Board and City Council. Springs Utilities may deny any service request, modify the type of service to be provided, request mitigation to offset water system impacts and risks or impose terms and conditions on the provision of service necessary to offset impacts and risks.*

Colorado Springs Utilities has not entered into any special contracts for water-related services that are inconsistent with this instruction during the reporting period. During this reporting period, Colorado Springs Utilities entered two water and wastewater special contracts with regional entities that have 25-year terms. Specifically, Colorado Springs Utilities entered into a regional wastewater service agreement with Cheyenne Mountain Estates Mobile Home Park to treat wastewater from a small wastewater district located southwest of City limits. In addition, Colorado Springs Utilities has agreed to provide augmentation water services for a small enclave known as Overlook Mutual Water Company, located just northwest of the Cheyenne Mountain Zoo. These contracts provide a benefit to Colorado Springs Utilities' customers, contain terms and conditions consistent with this instruction, and received final approval from City Council.

Colorado Springs Utilities is continuing to monitor its existing special contracts and is evaluating the potential of providing regional water or wastewater services for a number of existing municipalities, existing special districts, new special districts, and enclaves. The requests for service have included standby water service; convey, treat, and deliver water service; and full-service wastewater service. Any contracts resulting from these discussions will ensure benefit to Colorado Springs Utilities' ratepayers and citizen owners, contain terms and conditions consistent with this instruction, and will require approval from City Council.

Colorado Springs Utilities also entered into 27 separate but similar temporary surplus water lease agreements under which the lessees can use water available under certain shares of the FLCC, Colorado Canal Company and/or fully consumable reusable return flows for various uses including well augmentation and agricultural irrigation during the reporting period. Total supplies that are subject to those leases is equal to approximately 10,000 AF.

9. *Consistent with Board Instruction I-5 (Economic Development), City Council may determine that water and wastewater services provided in accordance with a Special Contract is for an economic development purpose and may be provided for a term of up to, and not to exceed, 99-years if Council determines that the provision of such service satisfies the following criteria:*
    A. *Includes only the use of Utilities' infrastructure and not the delivery of Colorado Springs' water;*
    B. *Optimizes existing and planned Springs Utilities' water and wastewater infrastructure;*
    C. *Grows the customer base by providing wholesale service to qualifying entities;*
    D. *Assures a positive rate impact to citizens; and*
    E. *Fosters partnerships with water and wastewater providers in the region to promote the efficient use and reuse of water and safe and effective wastewater treatment.*

    Notwithstanding the foregoing, such Special Contracts may provide Colorado Springs' water in the event of an emergency and still satisfy the criteria above.

The Utilities Board approved language for Colorado Springs Utilities to enter into agreements of up to 99-years for regional water and wastewater agreements tied to economic development purposes and using Colorado Springs Utilities infrastructure only in March 2025. Since March, regional entities have expressed interest in entering into long-term agreements; however, no 99-year agreements have been approved by the Utilities Board and City Council since this new policy has been approved.

Colorado Springs Utilities
It's how we're all connected

I-7
Water Supply Management

October 20, 2025

Jenny Bishop, P.E.

Water Resource Planning

Water Rights Protection & Development

- Protection through water court

- Development of water supplies
  - Fort Lyon Canal Company Shares Acquisition
  - Continental-Hosier System planning, engineering, legal analysis, design, pre-permitting

- Exchange Program

Regional, State and National Engagement

- Shoshone water rights discussions
- Basin Round Table and other Committees
- Water Efficiency and Demand Management
- Regional Agreements
  - Overlook Augmentation Agreement
  - Cheyenne Mountain Estates Wastewater Agreement

Changes to I-7

- Allow for infrastructure contracts for regional water and wastewater services of up to 99-years
- Must be consistent with I-5 (Economic Development)


Colorado Springs Utilities
It's how we're all connected

Colorado Springs Utilities
It's how we're all connected

Date: October 22, 2025

To: Utilities Board

From: Travas Deal, Chief Executive Officer

Subject: **Excellence in Governance Compliance Report Treatment of Staff (I-10)**

Desired Action: Monitoring

Compliance: The CEO reports compliance with the instructions.

INSTRUCTIONS			
Category:	**Utilities Board Instructions to the Chief Executive Officer**	Reporting Timeframe:	**July 1, 2024 – June 30, 2025**
Policy Title (Number):	**Treatment of Staff (I-10)**	Reviewing Committee:	**Personnel**
Monitoring Type:	**Internal**	Monitoring Frequency:	**Annual**

The Chief Executive Officer shall direct that working conditions for paid and volunteer staff are fair, dignified, and respectful. Accordingly, the CEO shall:

1. *Adhere to all discrimination, harassment and retaliation laws, policies and procedures.*

   As stated in the Personnel Policies Manual, Colorado Springs Utilities will not tolerate any form of unlawful discrimination or harassment and seeks to establish a diverse and inclusive work environment free from unlawful discrimination and harassment. Colorado Springs Utilities has an Open Door Policy and a formal complaint process which it has adhered to during this reporting period.

2. *Operate with a written personnel policy manual that clarifies personnel rules for employees and promulgate the personnel policy manual with an employee notification and comment procedure before any changes are made unless proposed changes are required immediately based on Federal, State or local laws or other exigent circumstances.*

   Colorado Springs Utilities promulgated and formally notified all employees of potential changes to the Personnel Policy Manual (PPM) in accordance with the PPM

Promulgation Process. The PPM was promulgated Nov. 8, 2024 – Nov. 22, 2024, and approved effective Dec. 19, 2024.

3. *Provide employees access to all organizational policies and procedures.*

   The Personnel Policy Manual (PPM) is posted on the intranet, which is accessible to all employees. A copy of the PPM may be printed by any employee. All new employees receive information on how to access the PPM during new employee orientation and sign an acknowledgment form.

4. *Operate with a written affirmative action plan, as required by law.*

   Colorado Springs Utilities is a covered federal contractor or subcontractor subject to the requirements of the Vietnam Era Veterans Readjustment Assistance Act, 38 U.S.C. § 4212 (§ 4212), as amended, and § 503 of the Rehabilitation Act of 1973, as amended. Colorado Springs Utilities has an Affirmative Action Plan for protected veterans and individuals with disabilities.

5. *Periodically, not to exceed five years, assess the organizational climate issues using statistical sampling and a sound, validated procedure; and develop and implement an action plan.*

   Colorado Springs Utilities conducted an employee climate survey in 2019 and 2024. Organizational action plans were created from the results of the 2024 climate survey and implementation of the action plans began in Q1 2025; those are currently in process.

Colorado Springs Utilities
It's how we're all connected

Date:	October 22, 2025
To:	Utilities Board
From:	Travas Deal, Chief Executive Officer
Subject:	**Excellence in Governance Monitoring Report Compensation and Benefits (I-11)**
Desired Action:	Monitoring
Compliance:	The CEO reports compliance with the instructions.

INSTRUCTIONS			
Category:	**Utilities Board Instructions to the Chief Executive Officer**	Reporting Timeframe:	**September 1, 2024 – August 31, 2025**
Policy Title (Number):	**Compensation and Benefits (I-11)**	Reviewing Committee:	**Working Committee**
Monitoring Type:	**Internal**		
Monitoring Frequency:	**Annual**		

The Chief Executive Officer shall direct that employee compensation plans address individual accountability, reward for job performance, encourage organizational flexibility and responsiveness and are consistent with the geographic and professional markets for the job duties performed. Accordingly, the CEO shall:

1. *Communicate an administrative procedure to employees which allows them to appeal the methodologies followed that result in the annual salary and benefits proposed for the upcoming year.*

   In conjunction with the proposed 2025 budget presentation, employees were notified of the proposed salary and benefits in an annual wage and benefits memo. This memo included a specific salary and benefits appeal process. There were no appeals submitted during this reporting period.

2. *Develop executive compensation plans that are consistent with professional markets and include:*

   A. *Data sources that include similar local, regional and national utilities of comparable size and annual revenue.*

   B. *Multi-service utilities.*

   C. *An appropriate balance of public and private organizations.*

   D. *A mix of available custom survey data and published survey sources.*

   No new executive compensation plans were developed during this reporting period.

3. *Provide severance to Officers and General Managers in the event of involuntary separation without cause in accordance with approved Utilities Board guidelines and at the discretion of the Chief Executive Officer in accordance with the At-Will Senior Management Severance Guidelines.*

   Severance was not provided during this monitoring period.

4. *Provide severance to any other employees only with Utilities Board Approval.*

   Severance pay was not provided during this monitoring period.

Colorado Springs Utilities
It's how we're all connected

Date:	October 22, 2025
To:	Utilities Board
From:	Travas Deal, Chief Executive Officer
Subject:	**Excellence in Governance Compliance Report** **Chief Executive Officer Responsibilities (E-2.8)** **Emergency Chief Executive Officer Succession**
Desired Action:	Monitoring
Compliance:	The CEO reports compliance with the instructions.

INSTRUCTIONS			
Category:	**Utilities Board/Chief Executive Officer Partnership Expectations**	Reporting Timeframe:	**2025 Calendar Year**
Policy Title (Number):	**Chief Executive Officer Responsibilities (E-2.8)**	Monitoring Frequency:	**Annually**
Monitoring Type:	**Internal**		

The Utilities Board and the Chief Executive Officer work in partnership to achieve excellence in governance and operations to attain long-term organizational success and sustainability.

E-2 Chief Executive Officer Responsibilities

8. *The Chief Executive Officer protects the Utilities Board from a sudden loss of the Chief Executive Officer's services by having at least two Officer emergency successors familiar with current issues and business procedures; by traveling with only one of the designated emergency successors and by allowing no more than three Officers to travel together.*

   The designated Officer emergency successors are:

   The Chief Operations Officer
   The Chief Planning and Financial Officer

   All travel has been arranged in accordance with policy.

Colorado Springs Utilities
It's how we're all connected

Municipal Government Street Lighting

Working Committee

October 20, 2025

Background

- Two distinct Street Lighting services
  - Municipal Government (MG) Street Lighting service
    - Established by City Code as a separate service of Colorado Springs Utilities
    - Cost of Service based MG Street Lighting Revenue Requirement calculation
  - Electric Contract Service – Street Light (Tariff E7SL)
    - Tariff rate available in Colorado Springs Utilities’ Electric service territory

2026 Revenue Requirement

Line No. (a)	Description (b)	2025 (c)	2026 (d)	Difference (e)
1	**Direct Functional Expenditures**			
2	Operation and Maintenance	$ 1,164,437	$ 1,298,777	$ 134,340
3	Administrative and General	1,149,280	1,164,125	14,845
4	Debt Service	529,568	481,051	(48,517)
5	Cash Funded Capital	890,792	759,618	(131,175)
6	Additions to Cash	(684,625)	(303,476)	381,149
7	Less: Revenue Credits	22,335	45,563	23,228
8	**Total Direct Functional Expenditures**	**$ 3,027,118**	**$ 3,354,532**	**$ 327,414**
9	**Allocated from 2025 Electric Cost of Service Study**	1,270,383	1,270,383	-
10	**Total Cost of Service**	**$ 4,297,500**	**$ 4,624,914**	**$ 327,414**
11	**Fuel**	**788,296**	**816,887**	**28,591**
12	**Total Street Lighting**	**$ 5,085,796**	**$ 5,441,801**	**$ 356,005**

Next Steps

- November 19, 2025 – Utilities Board Meeting
  - MG Streetlighting Discussion Agenda Item
- December 9, 2025 – City Council Meeting
  - Propose Resolution setting Municipal Government Street Lighting Revenue Requirement


Colorado Springs Utilities
It's how we're all connected

Colorado Springs Utilities

It's how we're all connected

City Code Changes – Water Service Lines

October 2025

City Code Changes - Background

Service Line Requirement Revisions

- Clarify Utilities'/Customer's responsibility and timelines for repair of water service lines and associated infrastructure.
- Address existing and upcoming requirements related to lead services lines under existing and upcoming State regulations related to water service lines.
    - Utilities completed an initial water service line survey and have found no lead water service lines.
    - Utilities will continue to survey water service lines and require code provisions if lead service lines are discovered.

City Code Changes - Summary

Summary of Changes

- Add clear distinctions of curb stop, meter pit, and service line ownership and clarified maintenance responsibilities of Utilities and the customer.
- Introduces timelines for customer required repair and/or replacement of leaking and damaged service lines once notified by Colorado Springs Utilities.
- Incorporate notification and replacement requirements for any leaded service lines discovered per state regulation.
- Rearranged sections to improve consistency; updates in language and definitions.

City Code Changes – Key Impacts

Impacts to customers

- Consideration of repair and replacement timelines and cost to customers.
- If lead service lines are discovered, however unlikely, customer is recommended, but not required, to replace their side of the service line.

Impacts to Colorado Springs Utilities – Lead and Copper Plan Requirements

- Utilities is required to notify customers annually of discovered leaded service lines until they are replaced.
- Utilities is required to replace its side of lead service lines between main and curb stop at its cost.

City Code Changes – Adoption Schedule

Milestone	Aug '25	Sep '25	Oct '25	Nov '25	Dec '25	Jan '26
Communication/Outreach						
Working Committee			Oct 20			
Utility Board Meeting			Oct 22			
City Council 1st Reading				Nov 10		
City Council 2nd Reading (Adoption)				Nov 25		
Effective Date						Jan 1


Colorado Springs Utilities
It's how we're all connected

ORDINANCE NO. 25-__________

AN ORDINANCE AMENDING PART 4 (CONNECTION AND INSTALLATION OF SYSTEM) OF ARTICLE 4 (WATER CODE) OF CHAPTER 12 (UTILITIES) OF THE CODE OF THE CITY OF COLORADO SPRINGS 2001, AS AMENDED, PERTAINING TO CONNECTION TO COLORADO SPRINGS UTILITIES WATER SYSTEM

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF COLORADO SPRINGS:

Section 1. Part 4 (Connection and Installation of System) of Article 4 (Water Code) of Chapter 12 (Utilities) of the Code of the City of Colorado Springs 2001, as amended, is amended to read as follows:

12.4.401: CONNECTION REQUIRED:

The owner of any ~~house~~ **premises that is** or ~~other building~~ **will be** occupied for ~~business~~**commercial, industrial,** or ~~residence~~ **residential** purposes, situated within the City and abutting any street, alley or right-of-way in which there is now located or may in the future be located a water distribution main, is hereby required at the **premises** owner's expense to connect the building by means of a service line directly with the distribution main in accord with the provisions of this ~~article~~ **part**. The point or points at which connection is made to the distribution main shall be determined by the Chief Executive Officer.

12.4.402: CONNECTION REQUIREMENT; EXCEPTION:

A. Connection to the water supply system shall not be required for any ~~property~~**premises** which is served by an existing well or other water supply system, which system is approved by the El Paso County Health Department and which system serves the ~~property~~ **premises** in substantially the same manner as it would be served by the water supply system.

B. This section shall apply solely to ~~property~~**premises** served by an existing well or other water supply system prior to connection to the water supply system~~,~~ and shall not be construed to permit any ~~person~~**premises** already connected to the water supply system, ~~whose property~~**which premises** may subsequently be served by a well or other water supply system, to disconnect from the water supply system.

* * *

12.4.403: CONNECTION REQUIREMENT; VIOLATION:

It shall be unlawful for any person who owns any ~~house~~**premises that is** occupied or ~~other building~~ **will be used** for ~~business~~**commercial, industrial,** or ~~residence~~**residential** purposes situated within the City to fail to connect the ~~house or building~~**premises** to ~~a~~**the** water supply system in accord with the requirements of this part.

* * *

12.4.405: CONNECTION TO SYSTEM; EXCLUSION OF LIABILITY:

The City and Utilities shall not be subject~~ed~~ to any liability for any **damage,** deficiency, ~~in the~~ **or defect associated with the premises owner's** installation**, maintenance, repair, replacement or operation of or the premises owner's failure to install, maintain, repair, replace or operate the infrastructure required by this part for connection of the premises to the water supply system for** which **the premises owner** is ~~not discovered by inspection~~**responsible**, nor shall ~~the owner of the~~ **such** premises **owner** be absolved from **any** liability for ~~the deficiency and~~ any **damage** resulting ~~damage or~~ from ~~responsibility~~**a premises owner's installation, maintenance, repair, and replacement of or failure to install, maintain, repair, replace or** operate **such infrastructure for which they are responsible or any liability** to correct ~~the~~ **a** deficiency **or defect in such infrastructure**.

12.4.406: INSTALLATION; EXCAVATIONS FOR:

All excavations for water service installation or repair shall be performed in accord with this Code, ~~and~~ **the rules and regulations of Utilities, and service standards and specifications related to connection to the water supply system,** as applicable. The excavations shall meet all applicable safety standards, including any requirements as to barricades and lights. Streets, sidewalks, parkways and other public property disturbed in the course of work shall be restored in a manner satisfactory to the Department of Public Works of the City.

12.4.407: CONNECTION TO SYSTEM; CONFORMANCE TO CODE RULES AND REGULATIONS:

All infrastructure for connection of a premises to the water supply system including, but not limited to, service lines, main lines, meter pits and appurtenances thereto required by this part shall be designed, installed, inspected, maintained, repaired, replaced, and connected and disconnected from the water supply system in accord with this Code, Utilities' tariffs and service standards and specifications related to connection to the water supply system and water quality, as well as the requirements of the Regional Building Code. Additionally, all existing and new infrastructure and appurtenances thereto including, but not limited to, service lines, main lines and meter pits shall conform to the requirements of Utilities, Federal or State water quality control laws and regulations.

12.4.40~~7~~**8**: SERVICE LINE; SEPARATE FOR EACH BUILDING; EXCEPTIONS:

A. The **premises** owner shall provide a separate and independent domestic service line, and an individual meter shall be provided from mains for each and every structurally independent residential, commercial, or industrial building, whether or not they are on a single platted lot under common ownership unless ~~the~~ Utilities, in the reasonable exercise of its discretion, may determine that other means are more suitable in the operation of its system.

B. ~~Where~~ **For or lots used for single-family residential purposes where** one building stands at the rear of another on an interior lot which cannot be subdivided, the domestic service line from the front building may, upon application to Utilities, be extended to the rear building and the whole considered as one water service **connection**. If the buildings become separately owned, Utilities will be under no obligation to furnish water to independent metered connections without payment of charges required by ~~applicable tariffs or this Code.~~ **Utilities' applicable tariffs or this Code. For lots used for commercial purposes, Utilities may, upon application and at its sole discretion, allow extension of the service line from the primary building to another building on the same parcel in which the use of water is fundamental to the commercial use of the primary building unless otherwise prohibited by Utilities' tariffs and service standards and specifications related to connection to the water supply system, as well as the requirements of the Regional Building and Plumbing Codes** [1]**.**

~~C. When a water main extension must be made onto private property for the installation of fire protection facilities, the installation plans shall be submitted to the Colorado Springs Fire Department and Utilities for approval. The main extension and all other appurtenant fire safety systems installed by the owner/developer of the property shall remain the property of the property owner/developer and shall be maintained in accord with section 12.4.410 of this part. Upon approval by Utilities and the Colorado Springs Fire Department, these lines may also be used as private water service lines to furnish one or more buildings with their domestic water supply.~~

~~D. The City does not assume any obligation nor acquire any liability whatsoever for damage to the connecting property or any portion thereof or to any other properties caused by or resulting from any connection to the water supply system as aforementioned, or from the failure of the service line, except as specifically set forth in the water service standard specifications.~~

12.4.40**9**~~8~~: SERVICE LINE; ~~CONFORMANCE TO RULES AND REGULATIONS~~ **MAINTENANCE, REPLACEMENT, AND REPAIR OF**:

A. ~~The size, slope, alignment and materials of construction of a service line, and the methods to be used in excavating, placing of the pipe, jointing, testing, backfilling and inspection of a trench shall all conform to the requirements of the Building and Plumbing Codes 1 and water service standard specifications and other applicable rules and regulations of the City. Additionally, all existing and new service lines shall conform to the requirements of the water service quality control regulations.~~**The demarcation point between Utilities' and the premises owner's responsibility for the maintenance, repair or replacement of a service line is the right of way or public utility easement line adjacent to the distribution main where the service line tap is located.**

B. A curb stop shall be installed at the demarcation point to enable operation and maintenance of the service line. All curb stops shall be jointly owned by the premises owner and Utilities. Only Utilities may operate, maintain, repair and/or replace a curb stop. Utilities is solely responsible for the operation and maintenance thereof. Utilities is

responsible for repairing and replacing all curb stops that are damaged by Utilities, or that Utilities has determined is defective or at the end of its useful life. The premises owner is responsible for reimbursing Utilities for the costs Utilities incurs in repairing and replacing curb stops that are damaged as a result of the premises owner's installation, operation, maintenance, repair or replacement of a service line or any appurtenances thereto.

C. Where an existing service line does not have an installed curb stop, has a curb stop that is not located on or near the demarcation point, or has a curb stop that Utilities has determined is defective or at the end of its useful life, Utilities shall install a curb stop on or near the demarcation point meeting the requirements of this part at the expense of Utilities as funds are determined to be available by the Chief Executive Officer and in the manner determined by the Chief Executive Officer. Upon completion of the installation, the new curb stops shall be jointly owned by Utilities and the premises owner. The requirements of this section shall not create any duty of care on behalf of Utilities or the City for the benefit of any person.

D. Utilities shall be solely responsible, financially or otherwise, for the maintenance, repair and replacement of the portions of the service line and all appurtenances thereto located within public rights-of-way, between the connection to the distribution main and the point of demarcation described in subsection A of this section. The premises owner shall be solely responsible, financially and otherwise, for the maintenance, repair and replacement of the service line and all appurtenances thereto located from the point of demarcation to the structure served by the service line. The premises owner shall maintain and keep the portion of the service line for which they are responsible in good condition and shall repair or replace, at the premises owner's expense, any portion thereof which is leaking. Where more than one premises is connected to a single service line, the owners of the respective premises shall be jointly and severally responsible for maintenance, repair and replacement of the portion of the service line for which they are responsible. Maintenance, repair and replacement of service lines within private rights-of-way or private easements is the responsibility of the premises owner. All repaired or replaced service lines must be inspected by Utilities for compliance with this section prior to use. Utilities shall have the right to access and operate service lines and valves located within private property, private rights-of-way or private easements. Utilities shall repair and/or replace any such service lines or valves damaged by Utilities.

E. Lead service lines are not permitted to be connected to the water supply system. Responsibility for replacing lead service lines shall be allocated amongst Utilities and the premises owner(s) as described in subsection C of this section.

F. If Utilities becomes aware that a portion of a service line contains lead, Utilities will provide notice pursuant to section 12.4.417 to the premises owner that the service line contains lead. Utilities will continue to provide such notice to the premises owner and record a copy of such notice in the records of the El Paso County Recorder annually until the entire lead service line is replaced. The premises owner is not obligated to replace the portion of the lead service line for which they are responsible.

G. If a premises owner or user discovers that the service line serving a premises is leaking, they shall inform Utilities of the leak within twenty-four (24) hours of discovery by contacting Utilities' Customer Service Department.

H. If Utilities discovers a leak on the portion of a service line for which the premises owner is responsible it shall provide notice of same pursuant to section 12.4.417.

I. If a service line that is greater than one inch (1") in diameter is leaking, the premises owner shall have seventy-two (72) hours to repair or replace the portion of the leaking service line for which they are responsible. The seventy-two (72) hour period shall begin at the earlier of when Utilities is notified of the leak by the premises owner or when Utilities provides notice of the leak pursuant to section 12.4.417.

J. If a service line that is less than or equal to one inch (1") in diameter is leaking, the premises owner shall have forty-five (45) days to repair or replace the portion of the leaking service line for which they are responsible. The forty-five (45) day period shall begin at the earlier of when Utilities is notified of the leak by the premises owner or when Utilities provides notice of the leak pursuant to section 12.4.417.

K. If a premises owner does not repair or replace the leaking service line within the timeframes set forth in subsections I and J of this section, Utilities may suspend water service to the premises served by the leaking service line under section 12.1.115 until the service line is repaired or replaced as required by this section.

K. The Chief Executive Officer may order the emergency suspension of water service to a premises served by a leaking service line under section 12.1.117 of this chapter for as long as the suspension is necessary when, in the opinion of the Chief Executive Officer, such suspension is necessary to protect any person or the water supply system including, but not limited to, when the Chief Executive Officer determines that a service line leak:

1. Poses an imminent safety concern;

2. Is causing water to pool on the ground surface and temperatures are below or are expected to fall below thirty-two (32) degrees Fahrenheit;

3. Will result in a violation of any Federal, State or local laws, ordinances, resolutions, regulations, policies and rules including, but not limited to, those relating to water quality or stormwater control; or

4. Is causing damage to adjacent streets, property or structures.

Utilities will make reasonable efforts to notify the affected premises owner and customer(s) of record of the emergency suspension within a reasonable period after it occurs and what steps are necessary for water service to be restored to the premises.

L. The premises owner shall be responsible for compliance with this section. In the event of an alleged violation with regard to a leaking service line, proof of the existence of the leak together with (1) proof that the leak originated from a service line serving the owner's premises, (2) proof that the premises owner was aware of the leak or that notice of the leak was served by Utilities, and (3) proof that the premises owner did not repair or

replace the service line within the required timeframe shall constitute prima facie evidence that the premises owner has violated this section.

~~Notes~~

~~1 1. For Plumbing Code, see the City's Zoning Code, chapter 7 of this Code.~~

12.4.4**10**~~09~~: ~~SERVICE LINES; STANDARDS FOR~~**METER PITS; INSTALLATION AND MAINTENANCE**:

A. ~~All service lines for connection to the water supply system shall be installed in accord with the provisions of this article and of water service standard specifications.~~**The premises owner shall be responsible for designing, installing, maintaining and replacing all meter pits and appurtenances thereto necessary for provision of water service to the premises, except as provided in subsection B of this section.**

B. ~~All service lines and pipes appurtenant thereto which are laid in streets, alleys or other public grounds shall be of type "K" copper, unless otherwise provided in the water service standard specifications.~~**Existing meter pits not originally constructed in compliance with this section which contain five-eighths inch ($^{5}/_{8}$") through one inch (1") water meters, shall be replaced with new meter pits meeting the requirements of this section by Utilities and at the expense of Utilities as funds are determined to be available by the Chief Executive Officer and in the manner determined by the Chief Executive Officer, provided, however, that the replacement of the meter pits shall be accomplished only with the consent of the premises owner. Subsections C, D, and E of this section shall not apply to such existing meter pits until they have been replaced by Utilities. Upon completion of the replacement by Utilities, the replacement pits shall become property of the premises owner, who shall thereafter be responsible for maintenance, repair, and replacement of the meter pit. If the premises owner does not consent to the replacement, the customer's water service may be subject to termination. The requirements of this section shall not create any duty of care on behalf of Utilities or the City for benefit of any person.**

C. ~~All service lines shall be connected to a curb stopcock so that water may be shut off from the service line at any time. The stopcock shall be level with the adjacent ground surface and shall be protected by an adjustable iron box or cylinder not less than five feet (5') in length. All stopcocks shall be furnished by the City and paid for by the applicant for water service.~~**Utilities shall provide notice pursuant to section 12.4.417 if Utilities discovers a meter pit to be out of compliance with the requirements of this section.**

D. ~~A water pressure regulator shall be installed in each service line connected to a distribution main owned by Utilities.~~**The premises owner shall have sixty (60) days to bring the meter pit into compliance with the requirements of this section. The sixty (60) days shall begin when Utilities provides notice pursuant to section 12.4.417 that the meter pit is out of compliance with this section.**

E. If a premises owner does not bring the meter pit into compliance within the timeframe set forth in subsection D of this section, Utilities may suspend water service to the premises served by the meter pit pursuant to section 12.1.115 until the meter pit is brought into compliance with this section.

F. In the event of an alleged violation of this section, proof that the meter pit is not in compliance together with (1) proof that the meter pit serves the owner's premises, (2) proof that notice of the non-compliance was provided by Utilities, and (3) proof that the premises owner did not bring the meter pit into compliance within the required timeframe shall constitute prima facie evidence that the premises owner has violated this section.

G. In order for the water service to be reconnected to the premises where the meter pit has not been brought into compliance with the requirements of this section, the customer(s), user or premises owner shall first make arrangements satisfactory to the Chief Executive Officer for bringing the meter pit into compliance and shall pay the following charges to Utilities prior to reinstatement:

1. The cost of repairing or replacing any damaged Utilities equipment;

2. Actual or estimated damages incurred by Utilities or the City as a result of the meter pit's noncompliance; and

3. Cost of investigation and enforcement.

~~12.4.410: SERVICE LINE; MAINTENANCE OF:~~

~~Responsibility for the maintenance and replacement of the service line and appurtenances thereto, in public rights-of-way, generally between the connection to the distribution main and the property line or the curb stop if the curb stop is on or near the property line, shall be borne by Utilities. Responsibility for the maintenance and replacement of the service line and appurtenances thereto, from the property line or curb stop if the curb stop is on or near the property line, shall be borne by the owner of the premises. The owner shall keep the service line and all pipes and fixtures on the owner's premises in good repair so as to prevent waste of water. Where more than one premises are connected to a single service line, the owners of the respective premises shall be jointly and severally responsible for maintenance and repair of the service line which is the owner's responsibility. Maintenance and replacement of the service line within private rights-of-way or private easements is the responsibility of the owner.~~

~~12.4.411: METER PITS; INSTALLATION AND MAINTENANCE:~~

~~A. Except as provided in subsection B of this section, all meter pits shall be constructed and maintained by the property owner in compliance with the requirements of the water service standard specifications.~~

~~B. Existing meter pits not originally constructed in compliance with the requirements of the water service standard specifications, which contain five-eighths inch ($^5/_8$") through one inch (1") water meters, shall be replaced with new meter pits meeting the requirements of the water service standard specifications at the expense of Utilities as~~

~~funds are determined to be available by the Chief Executive Officer and in the manner determined by the Chief Executive Officer, provided, however, that the replacement of the meter pits shall be accomplished only with the consent of the affected customer. Upon completion of the installation, the replacement pits shall become property of the affected customer, who shall thereafter be responsible for maintenance. If the customer does not consent to the replacement, the customer's water service may be subject to termination for violation of subsection A of this section. The requirements of this section shall not create any duty of care on behalf of Utilities or the City for benefit of any person.~~

~~12.4.412: NONCOMPLYING METER PITS; INTERRUPTION OF SERVICE AND RECONNECTION:~~

~~A. If Utilities discovers any meter pit to be out of compliance with the requirements of the water service standard specifications, written notice thereof shall be given to the property owner and customer of record by certified mail, return receipt requested. If the meter pit is not brought into compliance with the requirements of the water service standard specifications, water service to the premises served thereby may be interrupted as provided in applicable tariffs.~~

~~B. In order for the water service to be reconnected to the premises where the meter pit has not been brought into compliance with the requirements of the water service standard specifications, the customer, user or owner shall first make arrangements satisfactory to the Chief Executive Officer for bringing the meter pit into compliance and shall pay the following charges to Utilities prior to reconnection:~~

~~1. The cost of repairing or replacing any damaged Utilities equipment;~~

~~2. Actual or estimated damages incurred by Utilities or the City as a result of the meter pit's noncompliance; and~~

~~3. Cost of investigation and enforcement.~~

12.4.1**1**~~3~~: MAINS AND LINES; MANNER OF EXTENSION:

A. Distribution mains to supply and distribute water to and throughout areas or additions shall be **installed and** extended by the owner ~~or developer~~ of **the** premises to be served by the ~~lines~~ **main** from the existing distribution main to the point or points of the property line of the premises farthest from the existing distribution main~~.~~ **in compliance with Utilities' tariffs.** The extension requirement may be waived by the Chief Executive Officer in the event that the Chief Executive Officer determines that extension to the farthest point from the existing distribution main is not necessary for the efficient expansion of the water supply system. In any event, distribution mains shall be extended by the owner ~~or developer~~ of **the** premises to be served by the mains to a point which permits the shortest possible service line between the distribution main and the property line of the premises served thereby. Thereafter the distribution mains shall be extended to adjoining premises in compliance with the latest edition of ~~"Standard Specifications For Water Main Installations" as promulgated, supplemented and amended by the Chief Executive Officer~~ **Utilities' service standards and specifications related to connection to the water supply system.** Extensions shall not be made for remote or isolated service unless the applicant requesting the service shall provide for the cost of the extension to the point of service and the extension is approved by the Chief Executive Officer.

B. When a distribution main extension must be made onto private property for the installation of fire protection facilities, the installation plans shall be submitted to the Colorado Springs Fire Department and Utilities for approval. The main extension and all other appurtenant fire safety systems installed by the owner of the premises shall remain the property of the owner and shall be maintained, repaired or replaced in accord with this part. Upon approval by Utilities and the Colorado Springs Fire Department, the distribution mains may also be used as private water service lines to furnish one or more buildings with their domestic water supply in accordance with this Code, Utilities' tariffs and service standards and specifications related to connection to the water supply system.

12.4.41~~4~~**2**: WATER MAINS AND FACILITIES; COMPLIANCE WITH SUBDIVISION REQUIREMENTS:

* * *

12.4.~~41~~~~5~~**3**: EXISTING LINES; CONDITIONS FOR USE:

Existing service lines ~~and/or~~**,** distribution mains**, and meter pits** may be used in connection with new buildings only when they are found by the Chief Executive Officer to meet all requirements of this ~~article~~ **part**.

12.4.41~~6~~**4**: CONSTRUCTION; REQUIREMENTS FOR COMMENCEMENT AND COMPLETION:

Approval of a building permit or a utility service plan (when a building permit is not required) for any premises to be served by a connection to the water supply system of the City, including connections to all private water systems, shall be obtained within one hundred twenty (120) days from the date of payment of the charges set out in Utilities' tariffs. Construction of the premises or facility to be served by the connection must begin within one hundred eighty (180) days from building permit issuance or utility service plan approval and the construction shall be pursued to completion without suspension or abandonment~~, as provided in the City's Building Code or as provided in Utilities' tariffs or service standards and specifications~~. Failure to comply with the above requirements shall result in cancellation of Utilities' approval of the connection permit. The refund or the application of credit of the connection charges shall be as provided in Utilities' tariffs.

12.4.415: ENTRY AND INSPECTION:

Whenever necessary for the purposes of this part, the Chief Executive Officer has the power, upon the presentation of proper credentials, to enter and inspect at any reasonable time and in any reasonable manner any property, premises, or place for the purpose of ascertaining noncompliance with this part, or assuring proper repair, replacement, or maintenance of a distribution main, meter pit or service line. Any entry shall be at reasonable times unless an emergency situation exists. The premises owner or the occupant of the premises shall render all proper assistance in entry and inspection activities. If entry or inspection to any premises is denied, the Chief Executive Officer is empowered to obtain a warrant to enter any property, premises, or place from the Colorado Springs Municipal Court. Nothing in this section shall limit Utilities' ability to enter a premises in the emergency situations described in this part.

12.4.41~~7~~**6**: DISCONNECTION:

* * *

B. Disconnection, ~~Customer~~ Responsibility; Transfer of Water Development Charge: ~~In the event that~~ **If** ~~the~~**a** premises ~~of a customer~~ is disconnected from the water system, **the premises owner**~~customer~~ shall be responsible for all costs of the disconnection. Transfer of credit associated with a water development charge is generally prohibited; however, transfers may be permitted in limited circumstances in accordance with Utilities' tariffs.

C. Installation Of New Service Line: ~~In the event that~~ **If** a **premises owner**~~customer~~ desires to install a new service line for **a** premises for which an existing service line is available, the new service line shall not be connected until the existing service line is disconnected from the distribution main.

D. Failure To Use Service Line:

1. In the event that a previously used service line is not used for a continuous period of one year or more, Utilities may, at the **premises owner's** ~~customer's~~ expense, shut off the service line at the corporation stopcock; provided, however, the shutoff may be delayed if the **premises owner**~~customer~~ states in writing that the service line will be in regular use within a specific time agreed to by Utilities. If a **premises owner**~~customer~~ shall fail or refuse to pay the cost of the shutoff within thirty (30) days after billing, then in addition to any other remedies that may be available to Utilities, the cost may be assessed against the ~~property~~ **premises** formerly served in the same manner as water development charges may be assessed against the ~~property~~ **premises**.

2. Any service line classified as abandoned and/or inactive through previous City Code or Utilities' rules and regulations (**those that existed** prior to March 1, 2016) shall be returned to service upon request, payment of all applicable fees and costs, and compliance with all applicable rules and regulations.

12.4.417: NOTICE:

All notices required by this part shall be provided to the premises owner and customer(s) of record, by posting the notice to the premises in a conspicuous place and by sending the notice by certified mail, return receipt requested, to the last known address of the premises owner and customer(s) of record. Service shall be deemed to have provided notice to the premises owner and customer(s) of record upon receipt of the notice by the property owner or customer(s) of record, or upon posting the notice to premises.

12.4.418: DISPUTE RESOLUTION:

Any premises owner's disputes with Utilities concerning this section shall be resolved in accord with the dispute resolution procedures set forth in Utilities' tariffs.

12.4.419: METERS; INSTALLATION AND MAINTENANCE:

All water meters shall be furnished and installed by Utilities at the expense of Utilities and Utilities shall retain ownership of the meters. Utilities shall perform all necessary maintenance and/or repair of meters, including replacement of meters; provided, however, that the premises owner shall be responsible for protecting the meter against freezing and damage.

Section 2. This ordinance shall be in full force and effect from and after its final adoption and publication as provided by Charter.

Section 3. Council deems it appropriate that this ordinance be published by title and summary prepared by the City Clerk and that this ordinance be available for inspection and acquisition in the office of the City Clerk.

Introduced, read, passed on first reading and ordered published this ____ day of ____________________________, 2025.

Finally passed: _____________

____
Lynette Crow-Iverson, Council President

ATTEST:

____
Sarah B. Johnson, City Clerk

CAO: _____
COS: _____

Colorado Springs Utilities

It's how we're all connected

River Exchanges

Katie Garrett, P.E.

Water Rights Engineer IV

October 20, 2025

Agenda

1. What is an exchange?
2. What role do exchanges have in our water management?
3. Benefits of exchanges

What is an exchange?

- Mechanism to move water upstream without a pipeline
- Does not create new supply, just moves it further upstream
- Stores water upstream, releases the same amount downstream

Colorado Springs Utilities

30-inch, Montgomery to Pikes Peak

Exchange Example: Fountain Creek to Pueblo Reservoir

Water Exchange Video

What role do exchanges have in our water management?

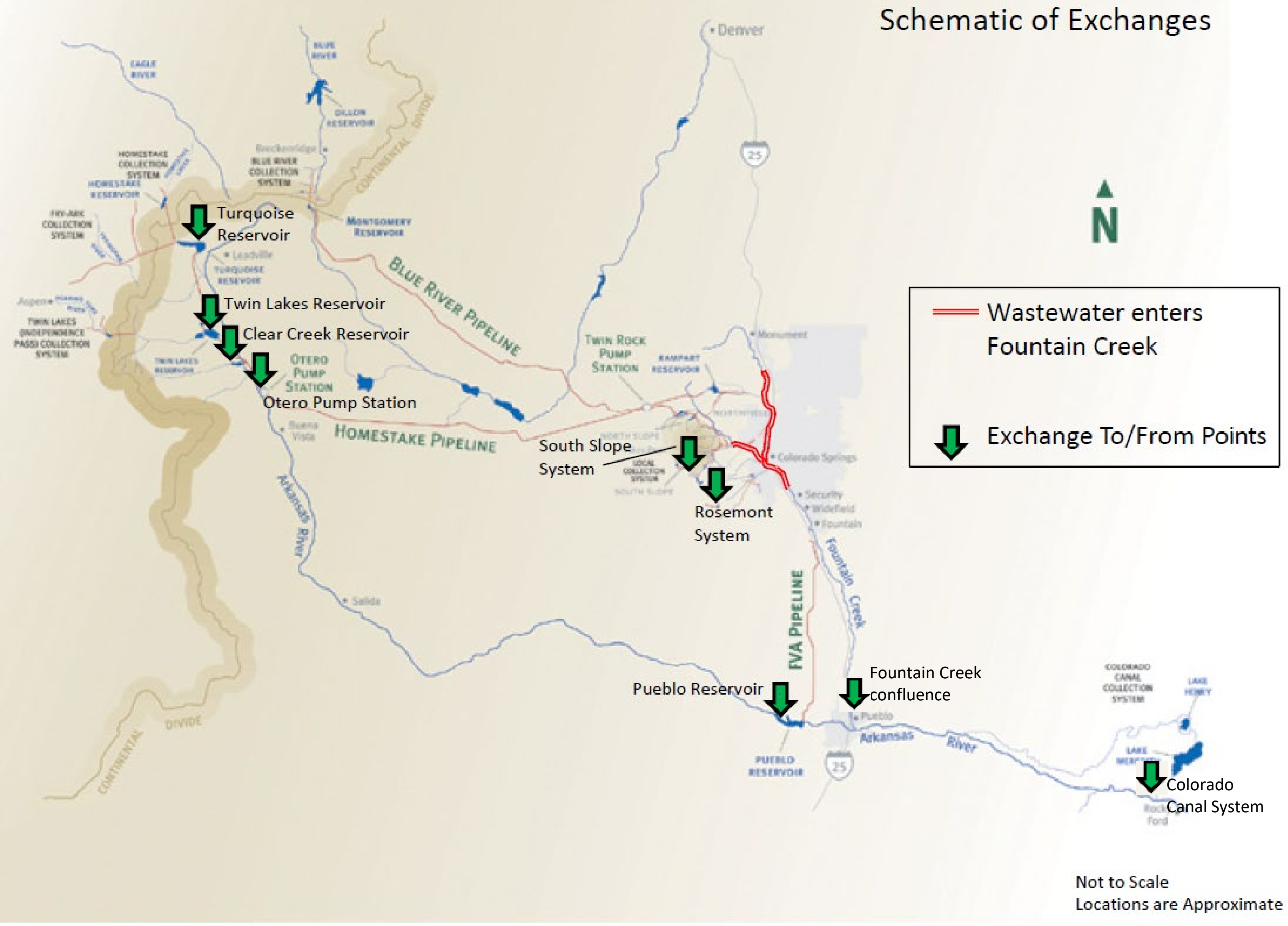
- Critical for CSU's water supply
- Exchanges occur daily throughout the water system
- Key component of CSU's reuse program
- Reuse of wastewater increases our total water supply by 22% +/-

How do exchanges fit into CSU's water rights portfolio?

- CSU frequently exchanges water from:
  - Wastewater outfalls
  - Colorado Canal System
  - Fountain Creek
  - Pueblo Reservoir

- And moves water to:
  - Local Storage
  - South Slope System
  - Pueblo Reservoir
  - Twin Lakes
  - Turquoise Reservoir

Colorado Springs Utilities Water Collection Systems



Benefits of Exchanges

- **Reduces need for pipelines and pumpstations**
- **Contributes to maximization of local supplies**
- **Environmental and recreational benefits**
  - Pueblo Flow Management Program
  - Voluntary Flow Management Program

Questions?

Colorado Springs Utilities
It's how we're all connected

Economic Development

January 2025 through September 2025

Economic Development Prospects

Select a Date Range
01/01/2025 - 09/30/2025

Prospects
47

Business Retention Meetings - Virtual
54

Business Retention Meetings - In Person
34

Estimated Jobs
7,856

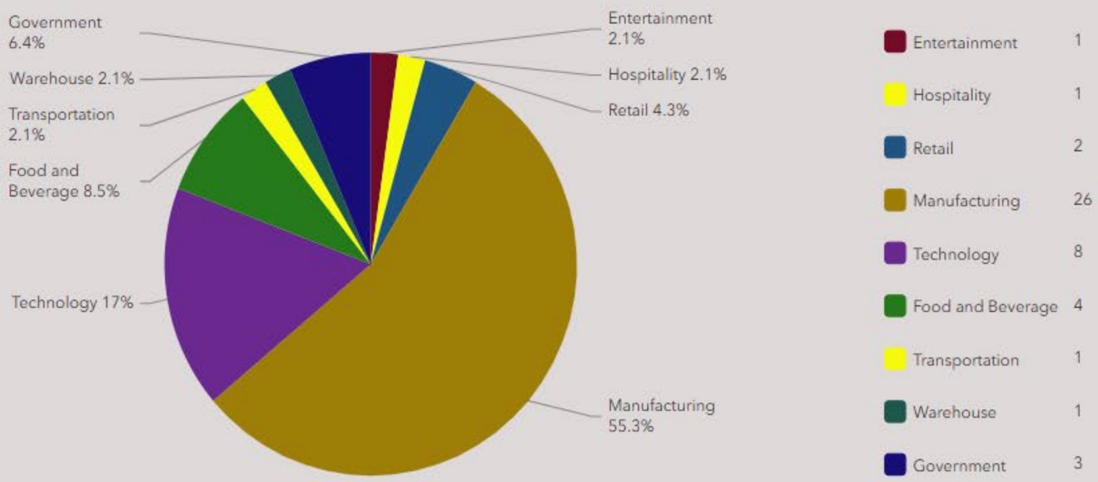
Rapid Response
4

Announcements
2

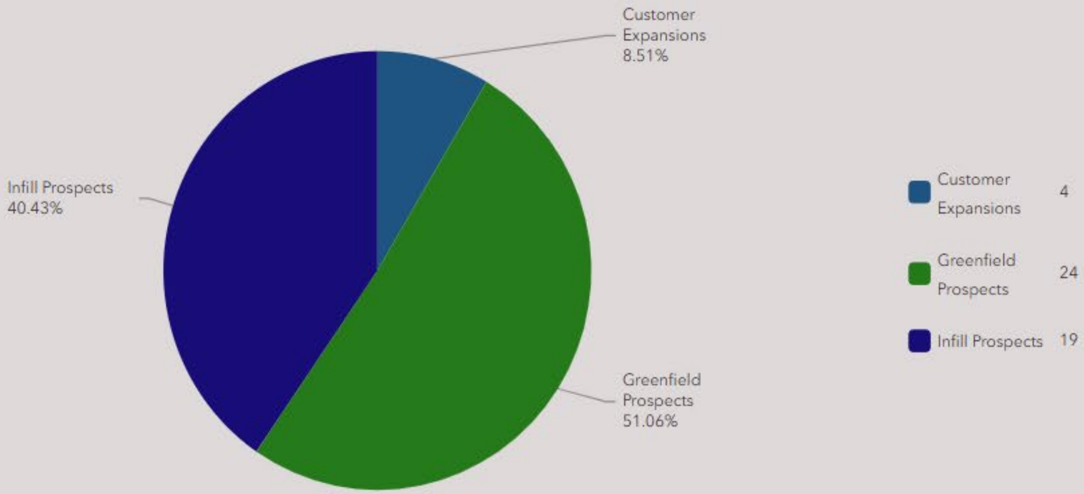
Estimated Capital Investment
10,868,730,000

Prospect Status

Opportunities by Industry



Opportunities by Type



Last update: 1 minute ago

Economic Development Prospects

Select a Date Range
01/01/2025 - 09/30/2025